

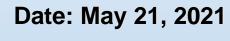
**TSE 1st Section Securities Code 3116** 

FY2021 (Year ending March 2021)

# **Business Briefing**



**Yaris Cross** 





SIENNA

◆ I am Takeshi Numa, President of Toyota Boshoku.
Thank you very much for attending our business briefing for fiscal 2021.

First of all, We would like to express our condolences to those any who experienced loss from the COVID-19 new coronavirus.
I also extend my sincere sympathies to those who are suffering from the disease, and at the same time express my heartfelt thanks to medical and social welfare professionals as well as those who are working to maintain our social life.

# 1. Measures against COVID-19

#### **Actions to "vibrant workstyle innovation"**

#### Improved employee satisfaction Improved productivity "Respect time" "Respect motivation and satisfaction" Review work Officers Enhance Improve workstyle take the HR initiative Office systems **Effective** reform use of IT High-quality instructions and dialogues between supervisors and subordinates (Communication)

# 1 Improve workstyle

■ Promoting telework through effective use of IT and office reform



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- ◆ Since 2020, COVID-19 has been spreading worldwide. In response to this crisis, we have worked to continue our businesses by globally implementing measures to prevent infection by the virus.
- ◆ For example, we took various measures to prevent infection, such as avoiding the three Cs in the office and preventing any spread by using partitions.
- ◆ In addition, we made rapid progress in vibrant workstyle innovations and review of way of works, which are the pillars of "vibrant work style" actions.
- ◆ The first example of innovations in our working way is the promotion of telework, which started in April 2018. We have been able to further expand this program to prevent infection.

# 1. Measures against COVID-19

- Review of the way to work
  - Remote function verification before and after the introduction of equipment by promoting DX



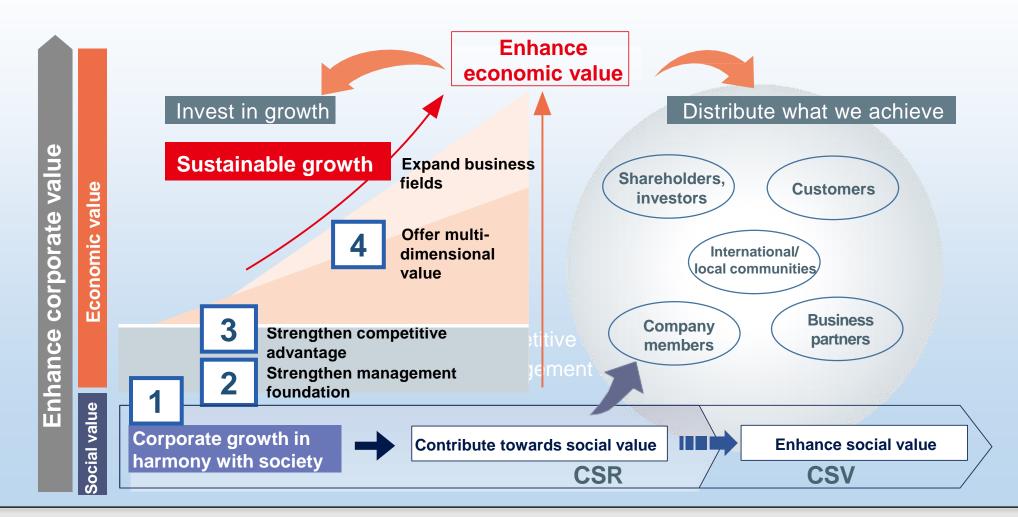
3/24 TOYOTA BOSHOKU

- ◆ Next, I would like to explain how we are promoting DX to verify functions before and after the introduction of equipment so far.
- ◆ We gathered equipment manufacturers from each production site to check the functions so far.
- ◆We are now using digital technology to connect remote overseas sites, equipment manufacturers, and the Monozukuri Innovation Center by live broadcast, allowing us to check equipment operation, operability, and condition setting methods in real time without moving.
- ◆ As a result, we were able to avoid the risk of infection and fixed costs such as travel expenses.

#### 2. Review of 2020 Mid-term Business Plan

# The management structure we aims to achieve

We meet the expectations of our stakeholders through contributing to social values and properly distributing economic value as a good corporate citizen.



- ◆Now, I will look back at our management aims from the perspective of the 2020 Mid-Term Business Plan such as
  - 1 Corporate growth in harmony with society
  - 2 Strengthening management foundation
  - 3 Strengthening competitive advantage
  - 4 Offering multi-dimensional value and expand business field

#### 2. Review of 2020 Mid-term Business Plan

1

Corporate growth while fulfilling our responsibility in harmony with society

**Major actions to improve CSR** 

#### (1) E < Environment >

12020 Environmental action plan

Formulated the environmental action plan as a five-year implementation plan and achieved all

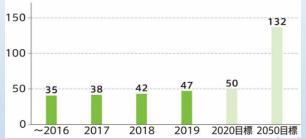
targets for 2020.

<An example of the action plan>



Challenges of planting 1.32 million trees as part of reforestation activities (132<sup>nd</sup> anniversary for establishment of business)

Goal: Number of trees planted (cumulative total)500,000 trees ⇒ Result: 530,000 trees



**2**Result of the third-party assessment

Selected as the "highest rating" in the Supplier Engagement Rating conducted by CDP<sup>\*1</sup>



X1 CDP is an NGK established in the U.K. in 2000. It operates a global information disclosure system.

#### (2) S < Social >

Among 8 items of the target KPIs, 2 items have shown improvement, and the remaining 6 items have stayed same level. ~[Ouit·Reduce·Change] Activity~

<An example of the action plan>

- 1) Actions to improve vibrant KPIs
  - 1 Greeting Activity
  - ② Promoting the "Quit, reduce, and change "activity
  - ③ Promoting telework
  - ④ Improving business quality by promoting TQM activities

いきいき働き方改革

Manager declaration of Quit, reduce, change

Manager's Declaration of Stop, Reduce

inventory of work (determining whether it is necessary or not), review of meetings

(Result) By FY2020 Reduce working hours by 5 hours per person per month.

#### (3) G < Corporate governance >

Achieved all the 4 KPI targets(zero violation cases, etc)

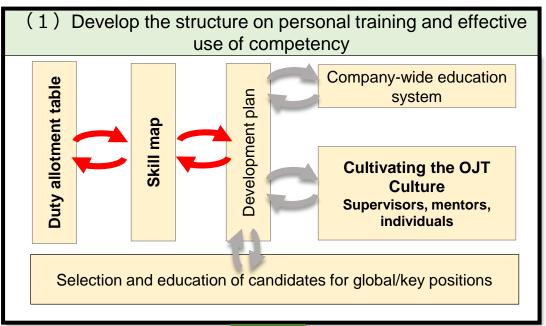
<An example of the action plan>

- 1) Actions to take countermeasures against confidential information leakage
  - (1) Establishment of the Basic Policy on Information Security
  - (2) Implementation of targeted email training and e-learning.
- 2) Actions to improve supplier satisfaction
  - (1) Quality committee (2) CSR committee (3) Safety committee
  - (4) Video distribution and remote holding of suppliers' general meetings and regular meetings (bimonthly)

- ◆ To achieve "Corporate growth while fulfilling our responsibility in harmony with society", we have worked to improve our CSR initiatives.
- ◆ Firstly, in the field of the environment, we worked to achieve the six challenge goals of the 2050 Environmental Vision and were selected for the "Leader Board," the highest rating in the Supplier Engagement rating.
- Secondly, in the social field, we were also able to improve vibrant KPIs under Covid-19 to improve employees' enjoyment of working.
- ◆ Lastly, in the Corporate Governance field, we achieved our corporate goal of being trusted by stakeholders in a transparent and in a fair manner by implementing measures to improve compliance, such as prevention of leakage of confidential information, and actions to increase supplier satisfaction.

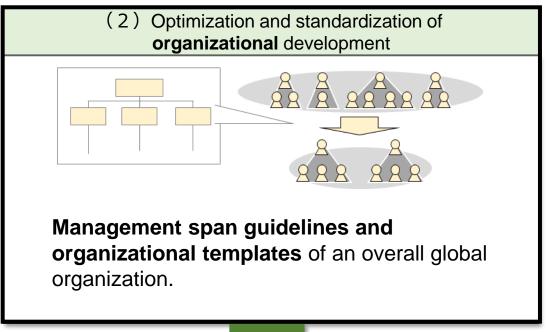
#### 2. Review of 2020 Mid-term Business Plan

Strengthen management foundation Develop global human resources capable of contributing to enhancing corporate value



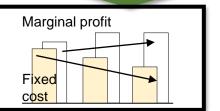
Organization that nurtures personnel Making **maximum** use of individual

abilities



(3) Proper personnel plan

Global personnel guidelines to achieve BEP of 70%



[Base] GHR Platform (global common HR system)

- ◆Next, for strengthening management foundation, we have devoted efforts to developing global human resources capable of contributing to enhancing corporate value.
- Based on the global common human resources system, (1) Standardize work procedures based on Duty allotment table, and then conduct self diagnosis using skill maps, and lastly reflect the results in training plans
  - (2) Use appropriate organizational templates to establish guidelines for management spans, and (3) in order to achieve the target of 70% BEP, we have implemented a deployment plan based on the global personnel guidelines. As a result of this activity, the BEP became 78% in FY2021.

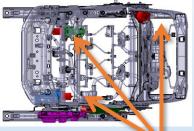
#### 2. Review of 2020 Mid-term Business Plan

#### 3 Strengthen competitive advantage

(1) 1-motor power seat

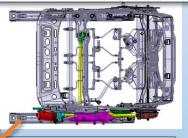
Newly developed gear box

<General power seat>



Reduced motors, W/H and other parts that were set for each function

<Developed product>



Reduced motors to one by using a clutch box to distribute power

Realized a seat functionally equivalent to Power 6 way with "1-motor"

(2) Improving development efficiency **Promoting self-efficient** operation of R&D overseas. **TBJ** \* Established in Sep. 2020 25% 72% Collaboration Control Toyota, strategic OEMs TBA TBAS TBCH TBEU Advanced/preceding

In addition to development mainly In Japan, strengthened collaboration through the R&D Steering Committee

- (3) Demonstration experiment for autonomous driving
  Participated in Aichi Prefecture's project for the social implementation of autonomous driving with "MOOX" @Aichi Expo Memorial Park
- ① Tailored interior space that satisfies needs for diverse services
- ②Providing contents linked to vehicle location information, and five-sense control system
- ③Occupant status monitoring and sterilizing system to provide safe services







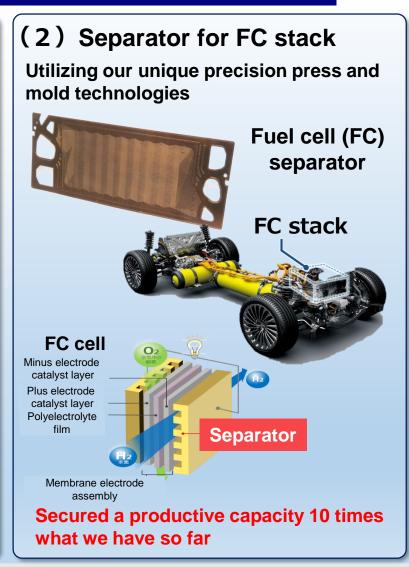
Confirmed market acceptability of providing new values while moving.

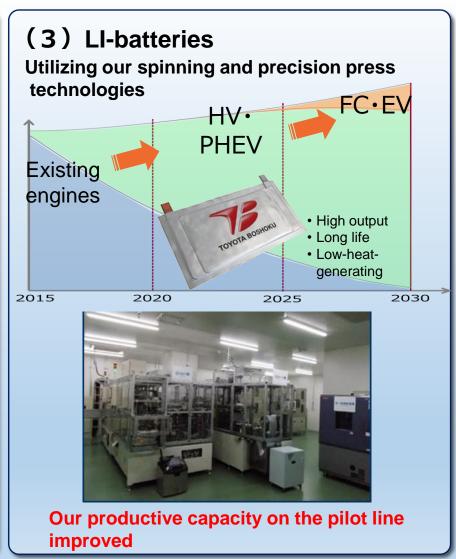
- ◆ Next, to strengthen competitive advantage,
- ◆We aim to adopt our seat broadly by reducing the number of power parts to reduce vehicle weight and to lower price. So we developed a new gear box to realize a 1-motor power seat with functionally equivalent to the 6-way power seat.
- ◆Through the self-efficiency of overseas R&D, our R&D has improved the efficiency of development and has been able to have strong global connections due to conducting R&D steering committee.
- We participated in Aichi Prefecture's project for the social implementation of autonomous driving with our "MOOX", autonomous vehicle interior concept space, and confirmed the market acceptability for new values provided while moving.

#### 2. Review of 2020 Mid-term Business Plan

# 4 Offer multi-dimensional value / Expand business fields

# **Motor core for HV Building a highly extensible** production system **Motor core Production line completed and mass** production started





- ◆ Next, in efforts to offer multi-dimensional value and expand business fields:
- ◆ (1) For the motor cores for the hybrid system adopted for the new Yaris, we completed the production line for mass production at the Kariya Plant and have begun their delivery.
- ◆ (2) We were able to produce fuel cell stacks quickly by substantially reducing the process for forming the path for hydrogen and cooling water to flow through the separator. The separator was adopted for the new MIRAI.
- ◆ (3) As for our unique lithium-ion secondary batteries, we have begun production on a pilot line installed in the Kariya Plant by utilizing our spinning and precision press technologies.

#### 2. Review of 2020 Mid-term Business Plan

#### 1) Financial results

2 3 4 (100 million yen)

	FY2020 Actual	FY2021 Actual
Revenue	13,726	12,721
Operating profit	477	571
Operating profit margin	3.5%	4.5%
ROE	8.5%	10%
Equity ratio	37.3%	39.6%
Net asset	3,217	3,696
Dividend payout ratio	40.6%	27.0%
Capital Investment	587	467
R&D costs	459	418

Despite the production cutback due to the Covid-19, Increase in profit compared to the previous year due to strengthening of the business structure

#### 2) Non-financial results

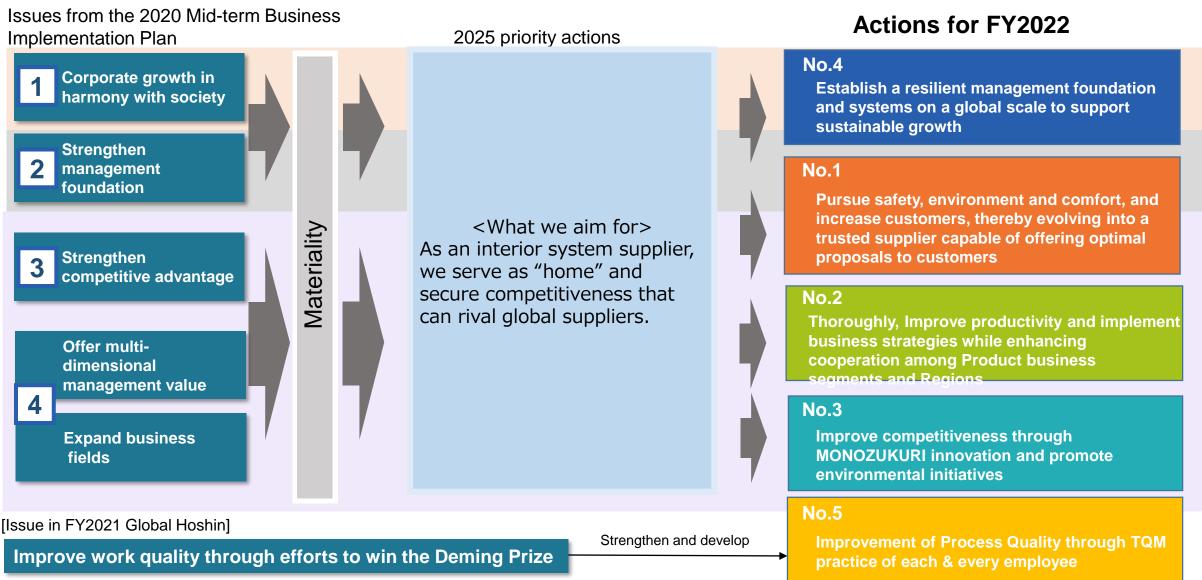
	E (Environmental)		S (Social)		G (Corporate governance	
	CO2 emissions (total volume)	283.8t Down 5% from FY2020)	Rate of female managers	2.0% (1.9%) Compliance with timely and		100%
	Renewable energy introduction rate	2% (Compared to FY2020: -)	Employment rate of persons with disabilities	2.39% (2.21%)	appropriate disclosure (Timely disclosure rate)	(100%)
	Logistics CO2	10,389 t (Down 3.5% from FY2020)	Rate of foreigners in G2 or higher positions	0.12% (0.11%)	Number of	0 (0)
	emissions (total volume)		Vibrant workstyle KPI (work motivation) positive rate	71.5% (67.2%)	confidential information leaks	
Major KPIs	generation uni	2.58 t/1,000 units (Down 3% from FY2020)	Number of fatal accidents	0 (0)	Number of serious	0 (0) Injustice reports: 0 (same as above)
Σ			Rate of participation in QC circle	90.7% (85.2%)	legal violations	
	Water usage (per unit)	0.22/km³ units (Down 18% from FY2020	Number of environmental abnormalities and complains	1 (1)		
			Sustainable tax payments to local or national authorities	Taxes paid in all relevant countries (same as above)	Supplier satisfaction	

CO2 emissions and other environmental and corporate value KPIs improved year on year.

- ◆ As a result of these efforts, our financial results for fiscal 2021 are as follows. Revenue was 1,272.1 billion yen, a 100.4 billion yen decrease from the previous year. Operating profit was 57.1 billion yen, a 9.3 billion yen increase from the previous year, with an operating margin of 4.5%.
- ◆Without Covid-19, operating income would have been 71.3 billion yen. Despite the production reduction due to Covid-19, our earning power has improved, and we have increased our profit compared to the previous year. We now have the ability to achieve our future goals.
- ◆Regarding the non-financial results for FY2021, it has been improved compared to the previous year against the KPI items of social value in the 2025 Mid-term Business Plan which we announced in the IR in November last year.

## 3. Concept of Actions for FY2022

#### Actions for FY2022 based on the 2025 Mid-term Business Plan



- ◆ Next, I have listed five initiatives for fiscal 2021 from the 2025 Mid-Term Business Plan based on materiality.
  - No. 1 is "Pursue safety, environment and comfort, and increase customers, thereby evolving into a trusted supplier capable of offering optimal proposals to customers."
  - No. 2 is "Thoroughly, Improve productivity and implement business strategies while enhancing cooperation among Product business segments and Regions."
  - No. 3 is "Improve competitiveness through MONOZUKURI innovation and promote environmental initiatives."
  - No. 4 is "Establish a resilient management foundation and systems on a global scale to support sustainable growth."
  - No. 5 is "Improvement of Process Quality through TQM practice of each & every employee."

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# 3. Concept of Actions for FY2022

Corresponding action No. in FY2022 Organizational structure for implementation of actions for FY2022 1

#### 1. Revision of the executive officer system

- (1) Introduce Chief Officers system with a view to promoting cross-functional collaborations and expediting management decision-making and execution
- (2) To promote organizational improvement, proactively appoint young employees in KANBUSHOKU positions(G0,G1) who are competent in specialized fields as Field Chief or **Center Chief**

			CFO	Chief Financial Officer	4
1			СВО	Chief Branding Officer	2
			CRO	Chief Risk Officer	1 2
	CEO Chief	CSO Chief	СТО	Chief Technology Officer	1
	Executive Officer	Strategy Officer	CMO	Chief Manufacturing Officer	2 3
			CISO	Chief Information System Officer	3 4
			CQO	Chief Quality Officer	5

#### 2. Major organizational changes

#### In response to management issues

- (1) Accelerate efforts to become an Interior Space Creator...Interior Space Visioneering Center(reorganized,
- (2) Utilize digital transformation(DX) ...DX&IT Promotion Field(newly established)
- (3) Integrated management of logistics from suppliers to plants...Logistics Field(newly established)
- (4) Promote carbon neutral ...Carbon Neutral Environment Division(reorganized)
- (5) Streamline overlapping functions ...Japan Region Plant Management Segment(reorganized)

CTO CISO **CMO** 3 CMO/CTO

3

**CMO** 3

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- ◆In order to achieve the 2021 Global Hoshin and the 2025 Mid-term Business Plan, we have reviewed our organizational structure.
- ◆ As for the executive officers structure, we have introduced the Chief Officers system to promote cross-functional collaborations by expediting management decision-making and execution
- ◆In addition, to promote organizational improvement, we proactively appointed young KANBUSHOKU employees who are competent in specialized fields such as Field Chief or Center Chief to take on challenges.
- ◆ Moreover, we advanced organizational changes so that we can properly address management issues, such as utilizing digital transformation and promoting carbon neutral.

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#### 4. Actions for FY2022

#### Action No. 1

#### Pursue innovation for next-generation seat devices

Materiality No. 3

#### (1) Long slide rail

The front-rear movable load mechanism has significantly improved

**MNL** clutch



While adjusting the front slide, forward sliding by the seat's own weight can be inhibited.

When long slide is operated, seat can slide with little force.



#### (2) 1-motor power seat

Expected effect) Increase in revenue: 2 billion yen / FY2026

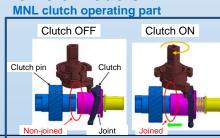
Realize the equivalent performance and lower price by reducing the number of power parts aiming to expand sales to broad range of vehicle models.

First in the world

[Newly developed gearbox]

Reclining

Lifter



Optimal production

Strengthen competitiveness



Advance design for each vehicle model to expand the range of applicable models and increase revenue

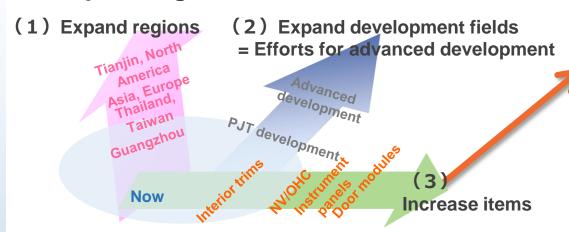
- ◆Now, we would like to explain about specific actions for fiscal 2022. Let me start with Action No. 1 "Pursue innovation for next-generation seat devices."
- ◆ The first is about the long slide rail. This part enables long sliding of seats that have been adopted for minivans. We developed a slide load movable mechanism to the slide rail and the product operability has been substantially improved, which is the world's first. It has already been adopted for the Sienna and we will advance electrification of the slide rail and further improve usability, to satisfy many more customers.
- ◆The second is the 1-motor power seat. We aim to expand sales for a broader range of vehicles by enabling installation of power seats for lower-priced vehicles, which were conventionally designed only for manual seats.

#### 4. Actions for FY2022

#### Action No. 1

#### Expand the interior SS field on a global scale

#### <Expanding business fields>



[Fig. 1 Efforts to expand fields]

Vehicle		(1) Region			nent	(3) Item			
model	SOP	China	North America	Asia	Europe	(2) Development field	NV OHC	Instrument panel	Door module
В	2023	-	•	-	-		•		
С	2023	-	-	-	-		•	0	
D	2023	-	-	-	-		•		•
Е	2024	-	•	-	•		•		

Adoption decided

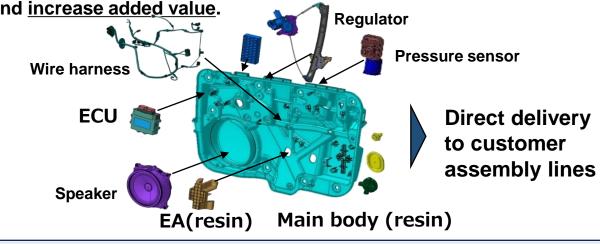
Efforts for adoption being made

Expected effect) Increase in revenue: 30 billion yen / FY2026

#### 3) Increase in the number of applicable items

Introducing activity examples >

- ①Instrument panels: Acquiring skills and techniques in design, production and quality assurance in preparation for the future increase in applicable items
- 2) Door modules: Putting wire harness, regulator and other necessary parts in modules to facilitate assembly of door trims and increase added value.



By advancing efforts to expand business fields, we will expand our capacity as an interior system supplier and serve as "home" in the interior area.

- ◆The next step is to expand the interior SS field on a global scale, which we promoted along three axes: regions, development, and products.
- ◆ Here, as examples of the actions for expansion of items, we will explain the cases of instrument panels and door modules.
- ◆ For instrument panels, we will promote the acquisition of skills and technologies in style-design, design, production, and quality assurance from OEMs in order to expand our product line up in the future.
- ◆For door modules, we will put a wire harness, regulator and other necessary parts in modules and deliver them directly to assembly lines of customers, with the aim of increasing added value.
- We will thus continue to advance efforts to expand business fields and expand our capability as an interior system supplier with the aim of serving as "home" in the interior area.

#### 4. Actions for FY2022

**Action No. 1** 

As an interior space creator, establish a business model leading to further growth of Toyota Boshoku



**Enhance advanced development (strengthen** collaboration within Group)

Status of item development for MX191 exhibited at 2019 Tokyo Motor Show

2020

21

25

(1)Personal air conditioning Realizing optimization for each customer and improved efficiency with the air conditioner and air circulator installed in seats



Launch elemental technologies into market in phases

Efficient air conditioning for interior space

(2) Safety seat for autonomous driving vehicles

**Incorporating safety** belt in seats to ensure safety and comfort during autonomous driving



Strengthening and systemization of devices



Advanced mass production of elemental technologies



Autonomous driving vehicles

Development of seat frame completed

(3)**Drowsiness Suppression Seat System** 

Gauges the level of drowsiness from human facial expressions and controlling the drowsiness with music and vibration without annoying the driver





Commercial vehicle Seat cover type PoV Incorporated in seat



Conduct demonstration tests on road to verify the effects

While launching elemental technologies in advance, advance system development and demonstration tests, thereby respond to the autonomous driving market

**QUALITY OF TIME AND SPACE** 

14/24 **TOYOTA BOSHOKU** 

- ◆ Next, We will explain about "building a business model that leads to TB's growth as an interior space creator.
- ◆ (1) The personal air conditioning system provides air to each customer optimally and efficiently with the built-in seat air conditioner and the air circulator in the ceiling module.
- (2) For the safety seat for autonomous driving vehicles, we developed a seat system incorporating the safety belt with the aim of ensuring safety and comfort during autonomous driving. We will continue to incorporate these elemental technologies into mass-produced vehicles.
- ◆ (3) Regarding the drowsiness Suppression Seat, we participated in a autonomous driving demonstration test held last fiscal year at Chubu International Airport and verified the effects. In the future, we will continue to promote trial use on commercial vehicles such as trucks and buses to facilitate commercialization.

#### 4. Actions for FY2022

100

China

ransportation

cost

deployment

#### Action No. 2

**Cost index** 

74

Japan

100

procurement procuremen

Japan

#### Solidify foundation for global production and supply structures

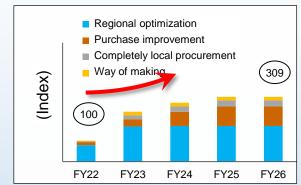
Promote completely local procurement in Asia and China to raise marginal profit

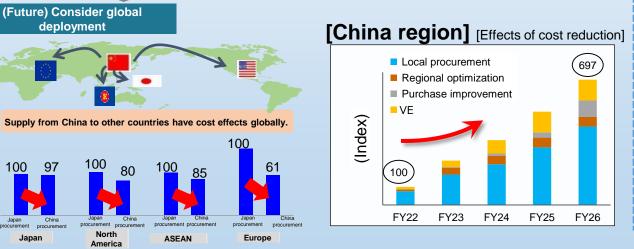
Activity to develop new Case of promoting local procurement of lifer brakes suppliers [After the activity] [Present] [Asia region] [Effects of cost reduction] Introducing/developing Supply from Japan to Item: Lifter brakes local suppliers in China other countries Regional optimization Purchase improvement **Export from Japan** 

Chinese suppliers

64

China





(2) Actions for completely local procurement ■ Effort to adopt lower-grade materials

For BCP

Case of difficulty in supply of PA66 material

<Pre><Pre>ent issues>

1) Difficulty in securing material 2) Price spike

#### [Securing necessary quantities] <Response>

**STEP 1: Mutually complement** materials between regions (to secure quantities)

#### (Measure)

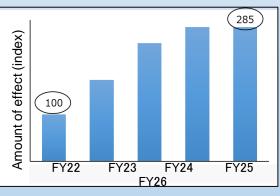
Supplier B (added) **Current Supplier A** Supplier C (added) (index) Necessary quantity 125 100 Company C use Amount of 75 Current manufacturer Company Supply restriction Jan Feb Mar Apr Jun Jul Aug Sep

STEP 2: Change to more versatile, lower-priced material

(Measure)

 $PA66 \rightarrow PA6$ 

#### <Effects>



<sup>\* &</sup>quot;Completely local procurement" means to achieve local procurement of raw materials and difficult-to-produce parts.

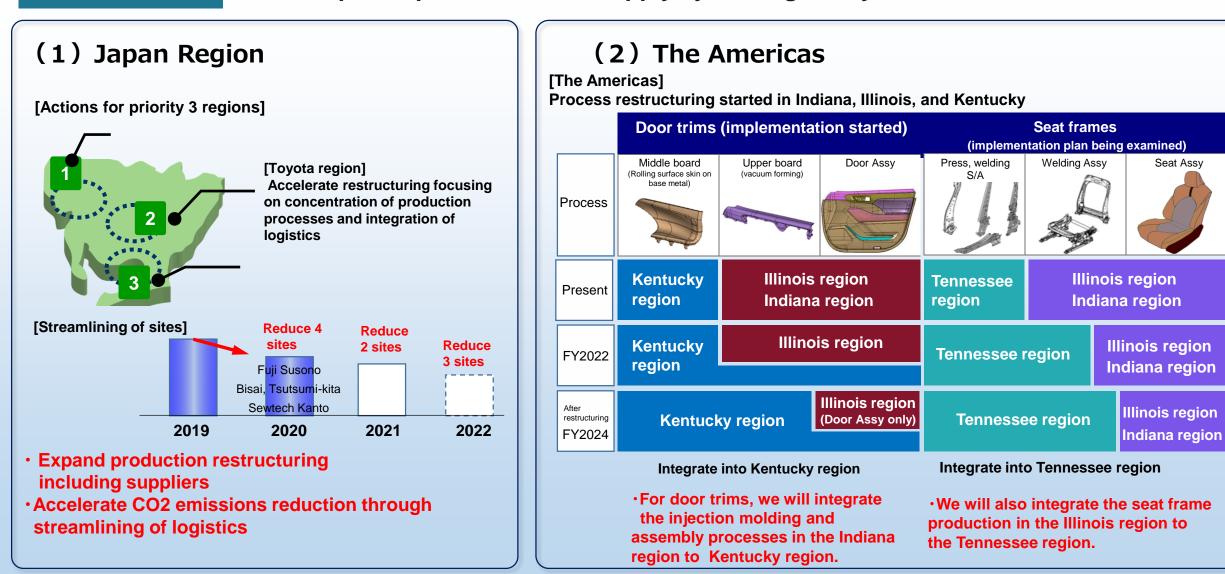
- ◆ Next, I would like to explain about Action No. 2 "Solidify foundation for global production and supply structures."
- (1)As shown in the example of the "local procurement of lifter brakes", we will work together with local suppliers to procure parts with a high degree of difficulty for improving marginal profit. We will proactively promote cost improvement in Asia and China toward FY2025.
- ◆ As for completely local procurement, for STEP1, We will promote ordering from multiple suppliers to cope with the tight global demand for PA66 material and to stably secure the required volume. Trials of complementing each other's materials between regions have been completed.

Next, for Step 2, we will implement a shift to a more versatile material and improve our cost competitiveness globally throughout the supply chain in cooperation with our suppliers.

#### 4. Actions for FY2022

#### Action No. 3

#### Realize optimal production and supply systems globally



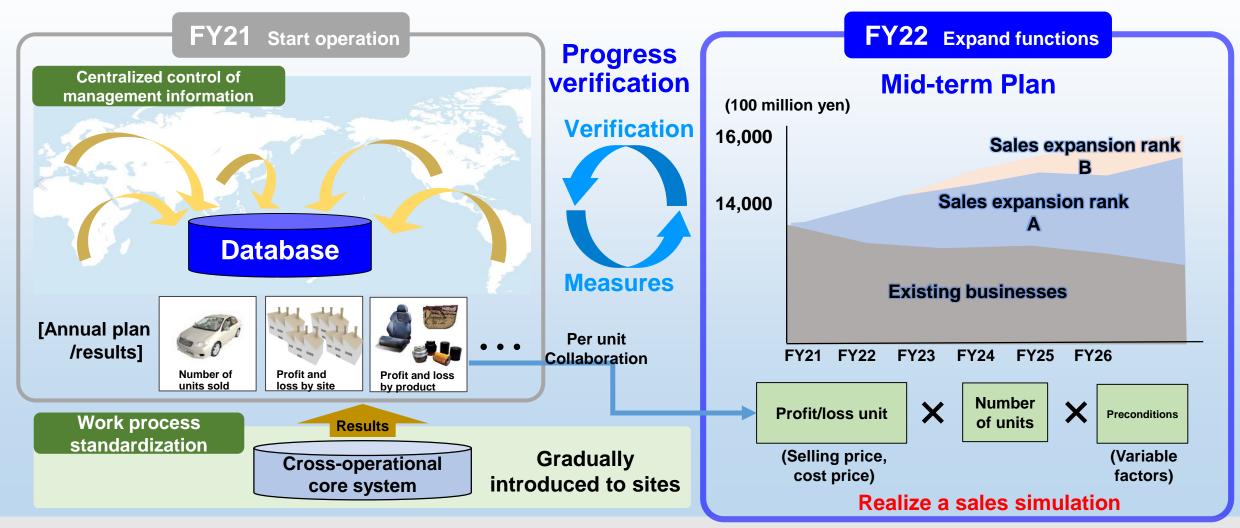
- Next, I would like to explain about "optimal production and supply systems globally."
- ◆ In addition to BCP, on which we have been continuously working, we will establish a global production and supply structures to respond to changes in business environment flexibly.
- ◆ In Japan, we have been steadily promoting streamlining of production sites, with reduction of four sites in fiscal 2021 and 2 sites this year. We will also expand these actions to affiliates with the aim of maximizing the effect.
- ◆ For door trims in the Americas, we will integrate the injection molding and assembly processes in the Indiana region to the Kentucky region. We will also formulate the implementation plan for integrating the seat frame production in the Illinois region to the Tennessee region, and start specific actions for process restructuring.

#### 4. Actions for FY2022

#### Action No. 4

#### **Build management information infrastructure**

Based on profit/loss unit, formulate a mid-term plan and establish infrastructure for progress verification



- ◆Next, I would like to explain the "Build management information infrastructure."
- ◆So far, we have concentrated and integrated financial information from around the world in a timely manner, and achieved the reduction of lead time in profit and loss by site and the visualization of profit and loss by product.
- ◆ In fiscal 2022, we will improve and expedite our global business management by simulating revenue of a mid-term business plan.

# 5. FY2022 Targets

| <b>Financial</b> | <b>Target</b> |
|------------------|---------------|
|------------------|---------------|

※Non-financial targets are currently under review

(100 million yen)

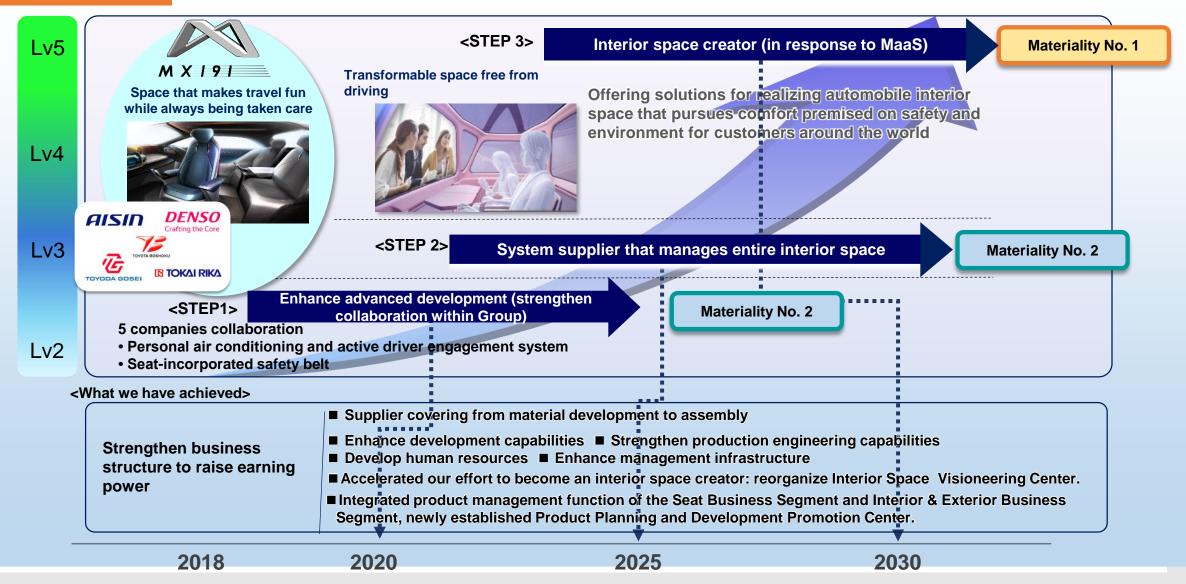
|                         | FY22 full-year forecast | FY26 management target                      |
|-------------------------|-------------------------|---|
| Revenue                 | 14,000                  | 14,000                                      |
| Operating profit        | 720                     | 1,000 + α                                   |
| Operating profit margin | 5.1%                    | <b>6~7</b> %                                |
| ROE                     | 13.3%                   | 10% or higher                               |
| Equity ratio            | 41.3%                   | Around 40%                                  |
| Net asset               | 4,060                   | 4,000                                       |
| Dividend payout ratio   | 25.4%                   | Around 30%                                  |
| Capital Investment      | 500                     | (FY21 to 25cumulative total) <b>2,500+α</b> |
| R&D costs               | 420                     | (FY21 to 25cumulative total) <b>2,000+α</b> |

Steadily implement initiatives to achieve targets for FY2021 by leveraging earning power developed through the 2020 Mid-Term Business Plan

- ◆ As financial targets for fiscal year 2022, we estimated net sales of 1,400.0 billion yen, 127.9 billion yen increased from the previous fiscal year, an operating income of 72.0 billion yen,14.9 billion yen increased from the previous fiscal year, and an operating margin of 5.1%.
- ◆We will steadily implement actions to ensure that we achieve our targets for fiscal 2021 by leveraging the earning power in fiscal 2021.
- ◆In addition, we will strive to achieve our management targets for FY2026.

**Action No. 1** 

As an interior space creator, establish a business model leading to further growth of Toyota Boshoku



◆ From now on, I will explain our actions for achieving the targets of 2025 Mid-term Business Plan.

First, I will explain the Action No. 1 "As an interior space creator, establish a business model leading to further growth of Toyota Boshoku."

Aiming to be able to provide a interior space solution in 2030, in fiscal 2022, we will proceed with the development of MX201, an advanced version of MX191, which is the result of collaboration between five Toyota Group companies as Step1.

In Step 2, we plan to present a interior space vision for the MaaS market. At the same time, we will further promote the verification of value in the market for the realization of Step 3.

Action No. 2

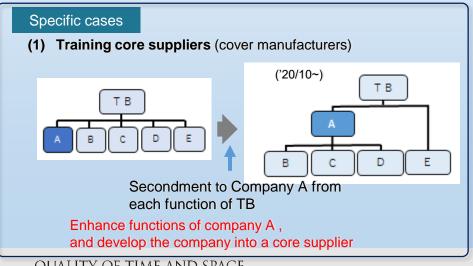
Establish a procurement base to strengthen global competitive advantage

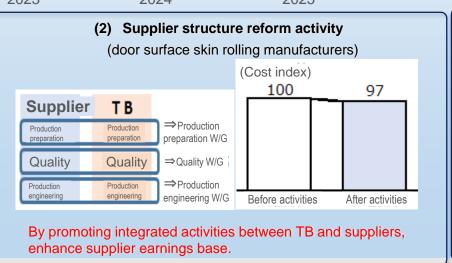
Materiality No. 3

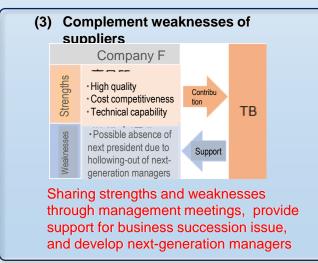
**Reforming supply chains:** Restructuring supply chains by evaluation and stratification (higher-level SQCD)

## **Target: Roadmap for 2025**









# Script

- ◆Next, I would like to explain Action No. 2 "Establish a procurement base to strengthen global competitive advantage."
- ♦ As the target we aim to achieve in 2025, we will build core supplier groups capable of achieving higher-level SQCD through a reforming of supply chains, and will also develop suppliers that can complement our internal production.
- ◆ Regarding the development of core suppliers, we would like to introduce three activity cases.
  - (1) We are training Company A to become a core supplier that leads other trim cover manufacturers.
  - (2) For door trim surface skin rolling manufacturers, we are working to enhance the supplier earnings base by promoting integrated improvement activities between TB and suppliers.
  - (3) About supporting suppliers with their business succession, we promote activities to develop next-generation managers.

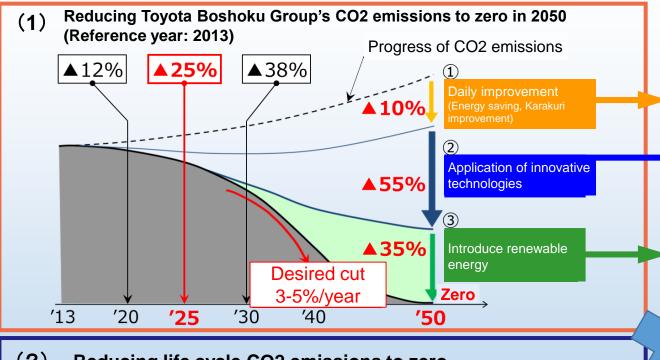
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**Action No. 3** 

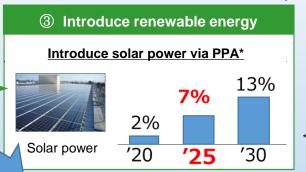
### Minimize environmental burden by promoting MONOZUKURI innovation

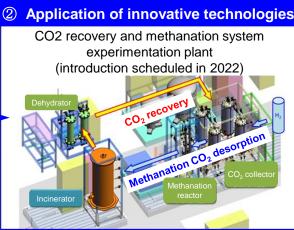
**Materiality No. 3** 

#### [Actions to carbon neutral]









PPA: Power Purchase Agreement
A direct agreement between a party that generates electricity and a user

### (2) Reducing life cycle CO2 emissions to zero



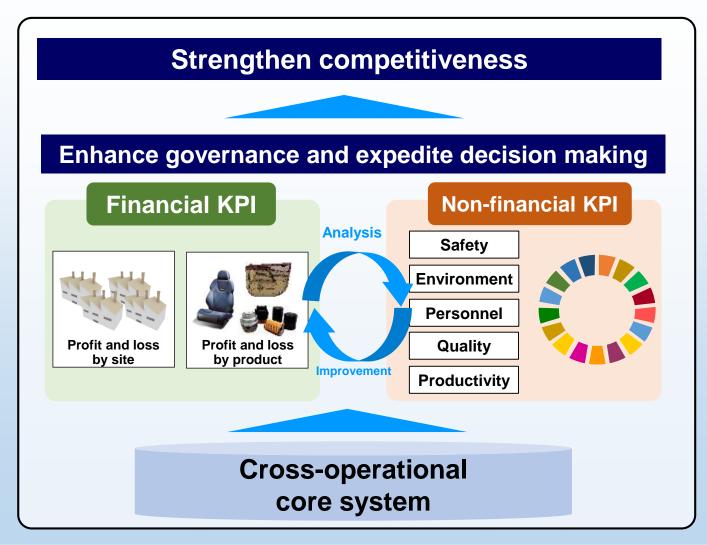
To be able to respond to the Japanese Government's reduction target for 2030(reduce 46%), we will establish the Carbon Neutral Environment Division, and enhance collaboration with Toyota G, JAMA, and JAPIA, etc.

# Script

- ◆ Next, I will explain Action No. 3 "Minimize environmental burdens by promoting MONOZUKURI innovation."
- ◆We declare in its 2050 Environmental Vision to reduce CO2 emissions to zero, with clear milestone targets of reducing 25% from the fiscal 2014 level in 2026 and 38% in 2031, and will achieve the targets each year.
- ◆ Specific actions for carbon neutral are:
  - 1 implementing the Toyota Boshoku's 40 energy-saving items to promote daily improvement.
  - ② introducing an experimental plant for a CO2 recovery and metalation system as an application of innovative technologies.
  - ③ introducing solar power generation by PPA as an attempt to introduce renewable energy. We are promoting these actions systematically.
- ◆ For reducing life cycle CO2 emissions, we will expand activities from production-centered to the entire value chain.
- ◆In order to be able to achieve the reduction target for 2031 (-46%), we will establish a Carbon Neutral Environment Division and enhance collaboration with Toyota G, JAMA, and JAPIA, etc.

Action No. 4

# **Build management information infrastructure**





Steadily implement the Mid-term Business Plan by taking speedy actions globally in response to environmental changes.

# Script

- ◆ I will explain Action No. 4 "Build management information infrastructure."
- ◆ By 2026, we will integrate financial and non-financial information and we will aim to halve the lead time from the identification of issues to the implementation of countermeasures by quickly consolidating and analyzing various information on a global basis, which will lead to the steady implementation of the mid-term business plan.

Action No. 5

Improve work quality by implementation of TQM by all employees

Improve work quality (strengthen management foundation)

Organization (capability):
Ability to carry out strategies

Process:

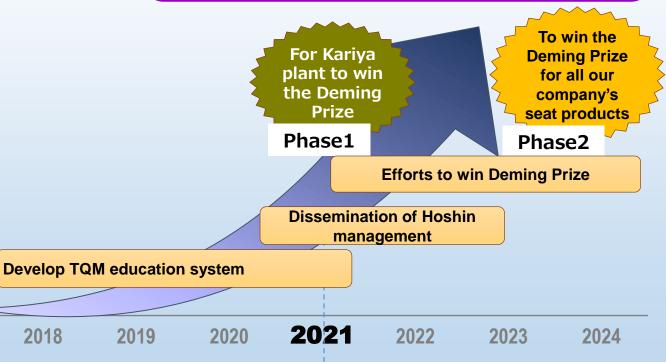
Procedure for work or manufacturing

People: Skill map (qualifications, professional abilities)

| TQM<br>Philosophy       | Full participation          | Customer first             | Ceaseless improvement      |
|-------------------------|-----------------------------|----------------------------|----------------------------|
| Principles of<br>Toyoda | Become<br>single-<br>minded | For society and for people | work honestly and steadily |

Materiality No. 4
We will develop pe

We will develop people capable of contributing to society, who have diverse values, a challenging spirit, and respect for teamwork.



Improve work quality of all our employees and develop human resources who can work self-efficiently.

◆ Next, I will explain "Improve work quality "

- ◆ In preparation for activities to win the Deming Prize, we will strive to "improve work quality" through TQM practices by each and every employee, develop a TQM education system, and strive for penetration of Hoshin management.
- ◆ By doing so, we will change our working way, improve the quality of our work to strengthen the organization, processes, and people that are the foundation of our business.



Open the door, it's a big world outside.

# Let's tackle the challenges together to a new century.

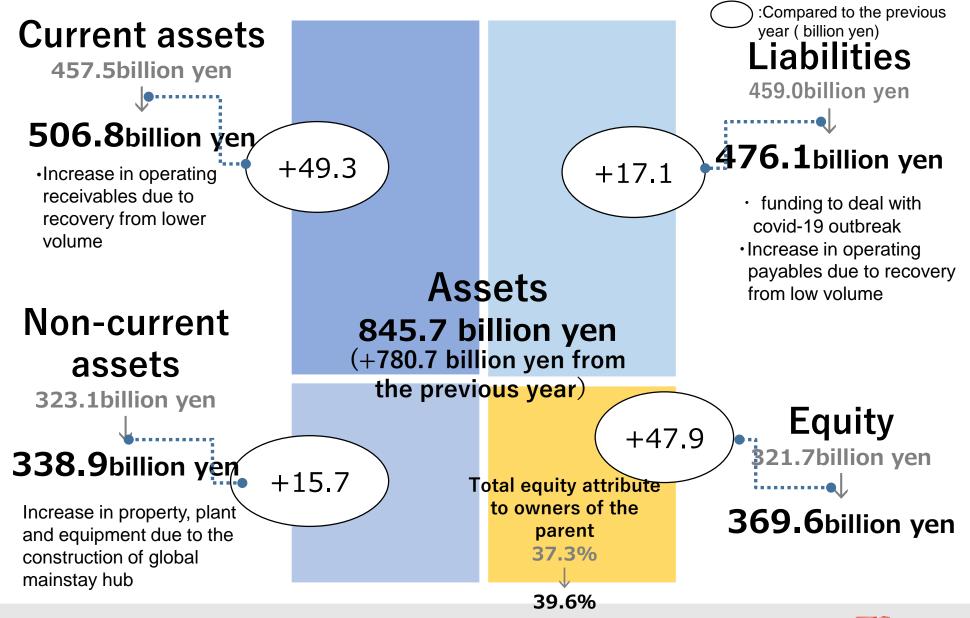
<Disclaimer>

The forecasts relating to future business performance provided in this report are estimates made by the Company based on the information available at the time of reporting, and therefore involve risks and uncertainties.

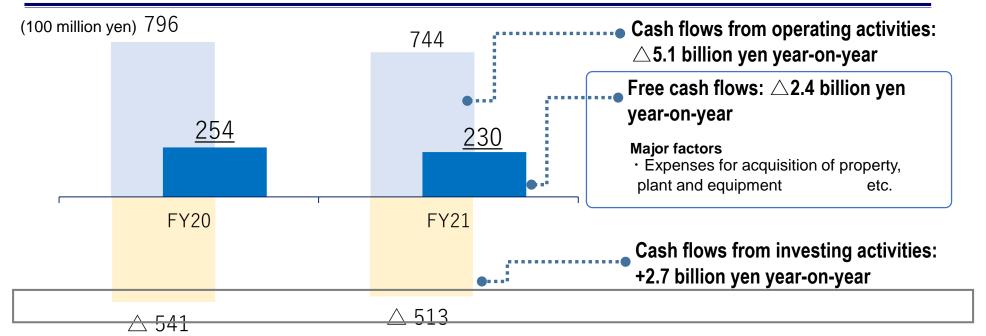
Accordingly, actual results may differ from the forecasts due to various factors.

# **Appendix**

# Appendix1) Status of the Consolidated Statement of Financial Position (Mar.31, 2021)



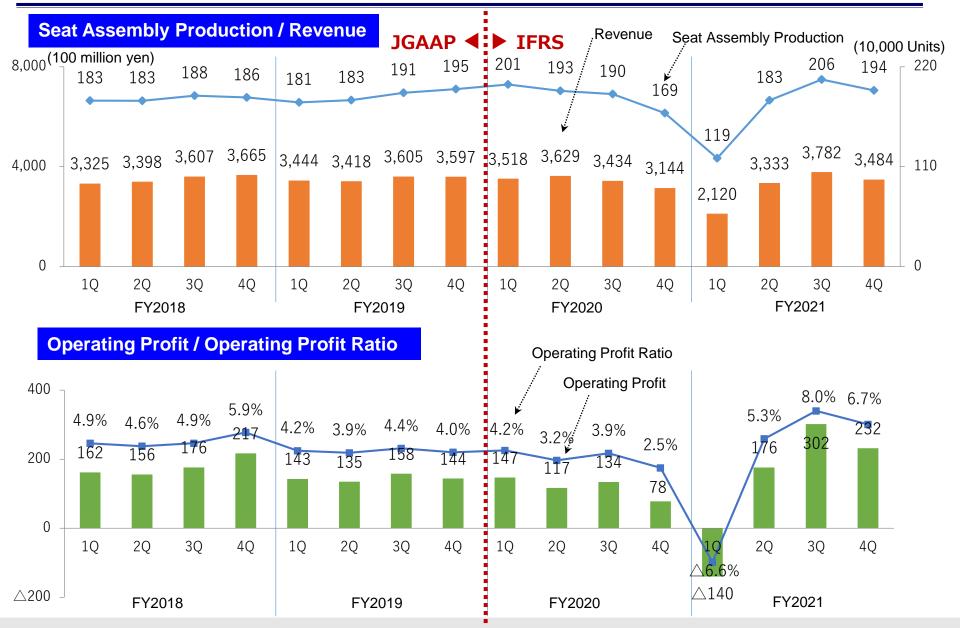
# **Appendix2) Consolidated Cash Flows**



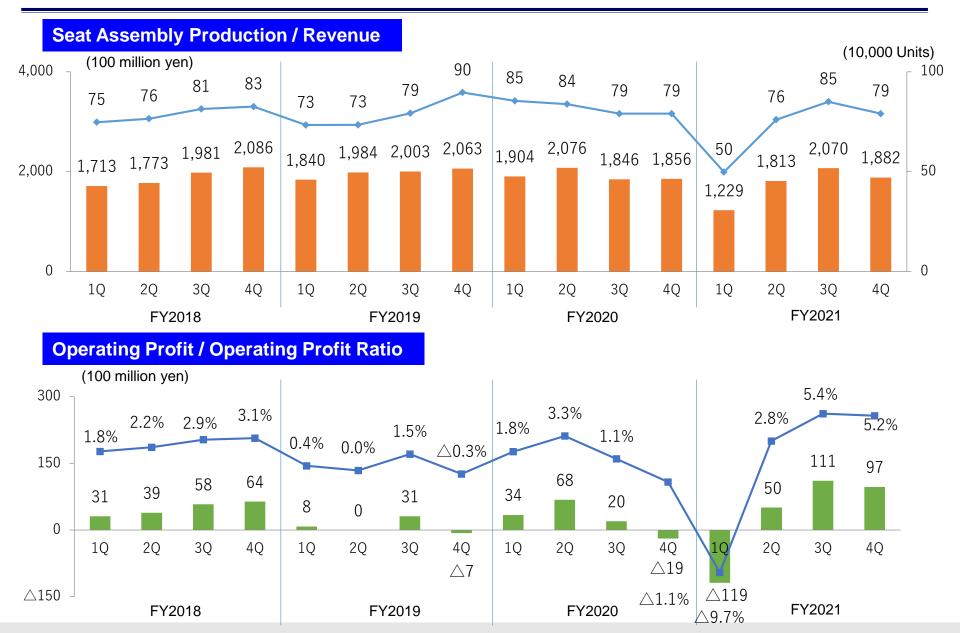
(100 million yen)

|                                      | FY20  | FY21  | Change |
|--------------------------------------|-------|-------|--------|
| Cash flows from operating activities | 796   | 744   | △ 51   |
| Cash flows from investing activities | △ 541 | △ 513 | 27     |
| Free cash flows                      | 254   | 230   | △ 24   |
| Cash flows from finacial activities  | △ 139 | 27    | 167    |
| Impact of foreign exchange           | △ 63  | 59    | 123    |
| Change in cash and cash equivalents  | 51    | 318   | 266    |
| Balance of cash and cash equivalents | 1,633 | 1,951 | 318    |

### Appendix3) Quarterly Trends: Consolidated volume, revenue, operating profit, operating profit ratio

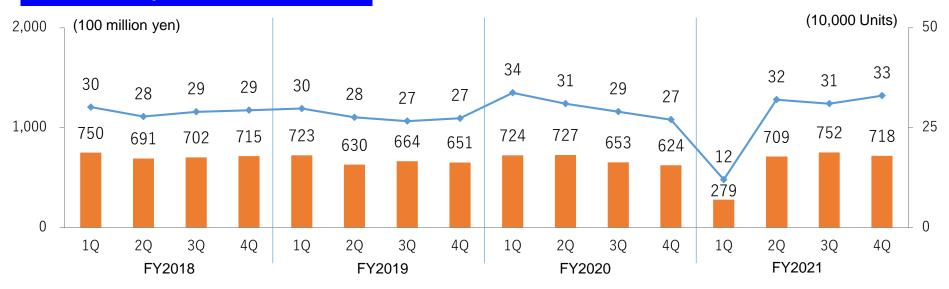


### Appendix4) Quarterly Trends: Japan volume, revenue, operating profit, operating profit ratio

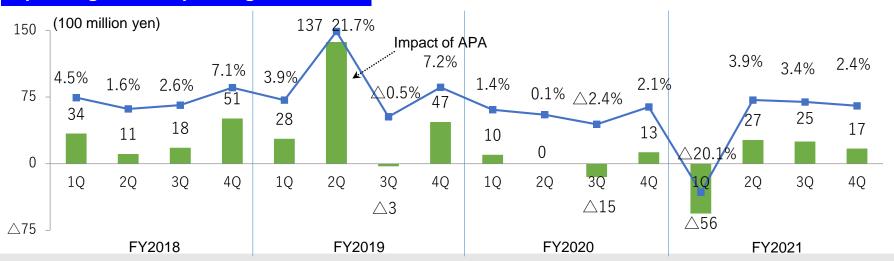


### Appendix5) Quarterly Trends: The Americas volume, revenue, operating profit, operating profit ratio

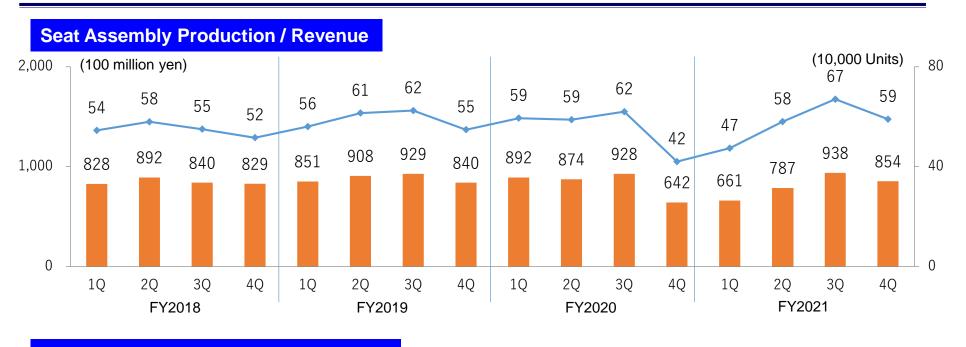
### **Seat Assembly Production / Revenue**



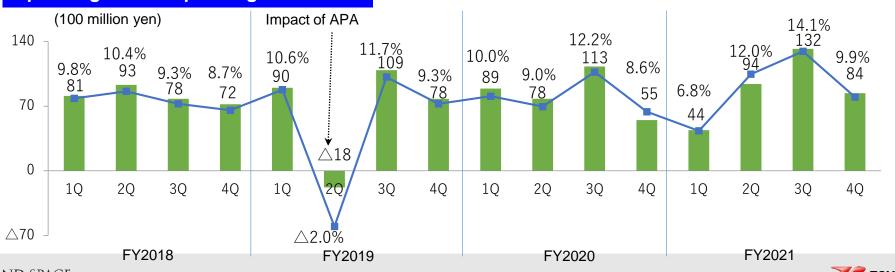
### **Operating Profit / Operating Profit Ratio**



### Appendix6) Quarterly Trends: Asia & Oceania volume, revenue, operating profit, operating profit ratio

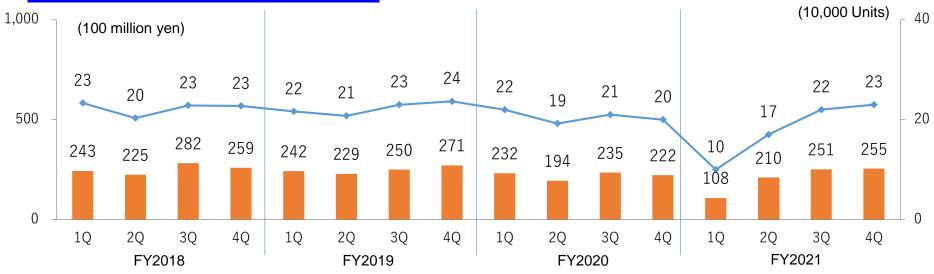






### Appendix7) Quarterly Trends: Europe & Africa volume, revenue, operating profit, operating profit ratio





### **Operating Profit / Operating Profit Ratio**

