

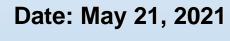
TSE 1st Section Securities Code 3116

FY2021 (Year ending March 2021)

Business Briefing



Yaris Cross





SIENNA

1. Measures against COVID-19

Actions to "vibrant workstyle innovation"

Improved employee satisfaction Improved productivity "Respect time" "Respect motivation and satisfaction" Review work Officers Enhance Improve workstyle take the HR initiative Office systems **Effective** reform use of IT High-quality instructions and dialogues between supervisors and subordinates (Communication)

1 Improve workstyle

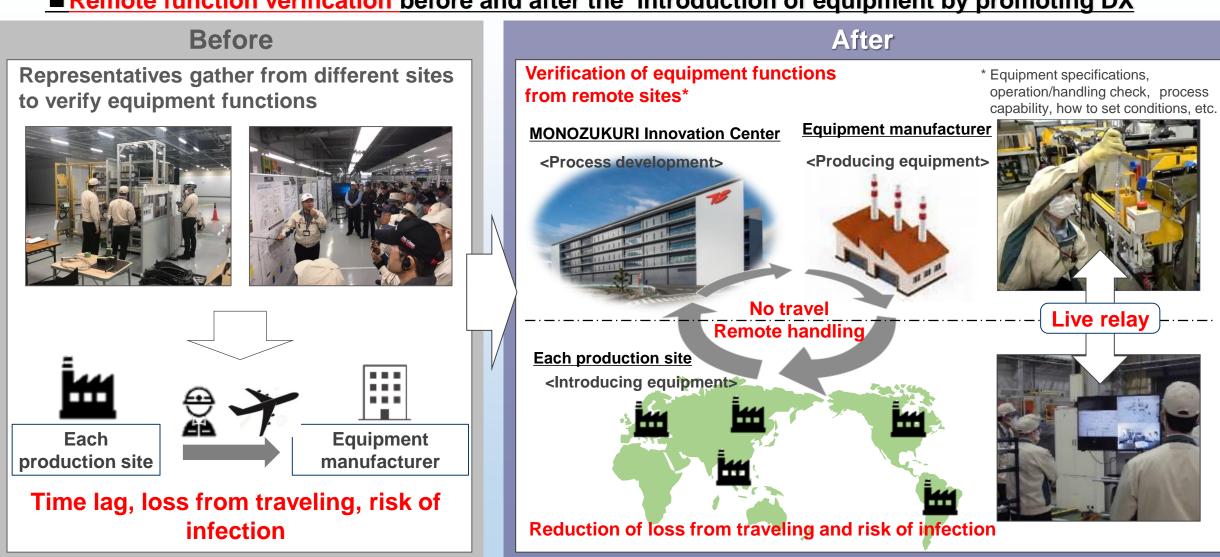
■ Promoting telework through effective use of IT and office reform



TOYOTA BOSHOKU

1. Measures against COVID-19

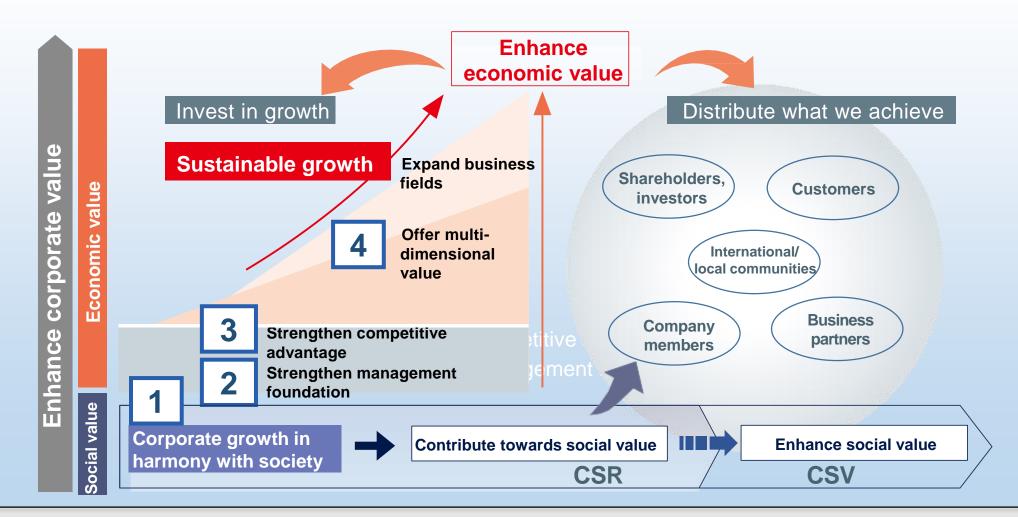
- Review of the way to work
 - Remote function verification before and after the introduction of equipment by promoting DX



3/24 TOYOTA BOSHOKU

The management structure we aims to achieve

We meet the expectations of our stakeholders through contributing to social values and properly distributing economic value as a good corporate citizen.



1

Corporate growth while fulfilling our responsibility in harmony with society

Major actions to improve CSR

(1) E < Environment >

1)2020 Environmental action plan

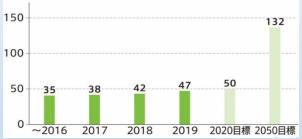
Formulated the environmental action plan as a five-year implementation plan and achieved all targets for 2020.

<An example of the action plan>



Challenges of planting 1.32 million trees as part of reforestation activities (132nd anniversary for establishment of business)

Goal: Number of trees planted (cumulative total)500,000 trees ⇒ Result: 530,000 trees



2Result of the third-party assessment

Selected as the "highest rating" in the Supplier Engagement Rating conducted by $CDP^{\times 1}$



※1 CDP is an NGK established in the U.K. in 2000. It operates a global information disclosure system.

(2) S < Social >

Among 8 items of the target KPIs, 2 items have shown improvement, and the remaining 6 items have stayed same level. ~[Ouit·Reduce·Change] Activity~

<An example of the action plan>

- 1) Actions to improve vibrant KPIs
 - ① Greeting Activity
 - ② Promoting the "Quit, reduce, and change "activity
 - ③ Promoting telework
 - ④ Improving business quality by promoting TQM activities

いきいき働き方改革

Manager declaration of Quit, reduce, change

Manager's Declaration of Stop, Reduce

inventory of work (determining whether it is necessary or not), review of meetings

(Result) By FY2020 Reduce working hours by 5 hours per person per month.

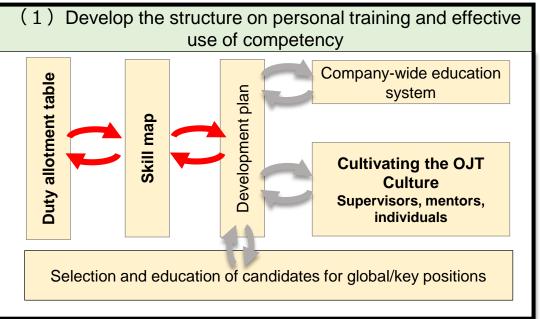
(3) G < Corporate governance >

Achieved all the 4 KPI targets(zero violation cases, etc)

<An example of the action plan>

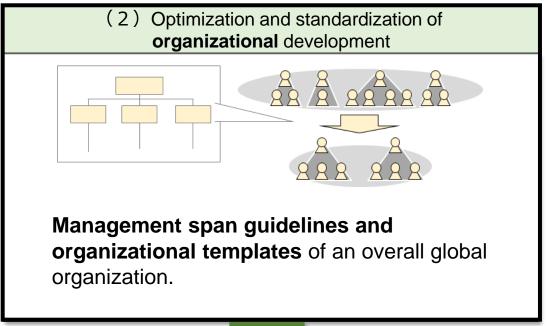
- 1) Actions to take countermeasures against confidential information leakage
 - (1) Establishment of the Basic Policy on Information Security
 - (2) Implementation of targeted email training and e-learning.
- 2) Actions to improve supplier satisfaction
 - (1) Quality committee (2) CSR committee (3) Safety committee
 - (4) Video distribution and remote holding of suppliers' general meetings and regular meetings (bimonthly)

Strengthen management foundation Develop global human resources capable of contributing to enhancing corporate value



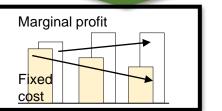
Organization that nurtures personnel Making **maximum** use of individual

abilities



(3) Proper personnel plan

Global personnel guidelines to achieve BEP of 70%



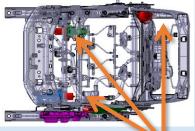
[Base] GHR Platform (global common HR system)

3 Strengthen competitive advantage

(1) 1-motor power seat

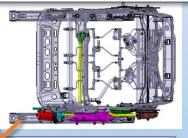
Newly developed gear box

<General power seat>



Reduced motors, W/H and other parts that were set for each function

<Developed product>



Reduced motors to one by using a clutch box to distribute power

Realized a seat functionally equivalent to Power 6 way with "1-motor"

(2) Improving development efficiency **Promoting self-efficient** operation of R&D overseas. **TBJ** * Established in Sep. 2020 25% 72% Collaboration Control Toyota, strategic OEMs TBA TBAS TBCH TBEU Advanced/preceding

In addition to development mainly In Japan, strengthened collaboration through the R&D Steering Committee

- (3) Demonstration experiment for autonomous driving
 Participated in Aichi Prefecture's project for the social implementation of autonomous driving with "MOOX"

 @Aichi Expo Memorial Park
- 1 Tailored interior space that satisfies needs for diverse services
- ②Providing contents linked to vehicle location information, and five-sense control system
- ③Occupant status monitoring and sterilizing system to provide safe services



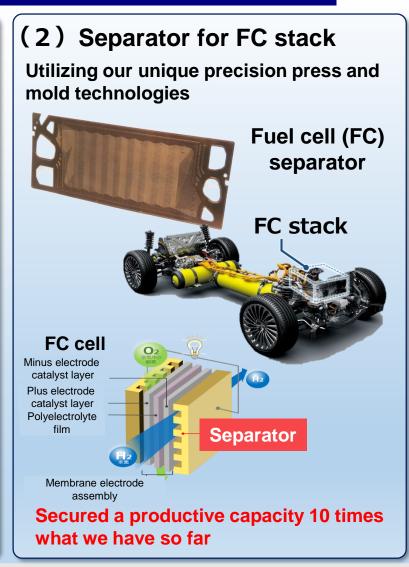


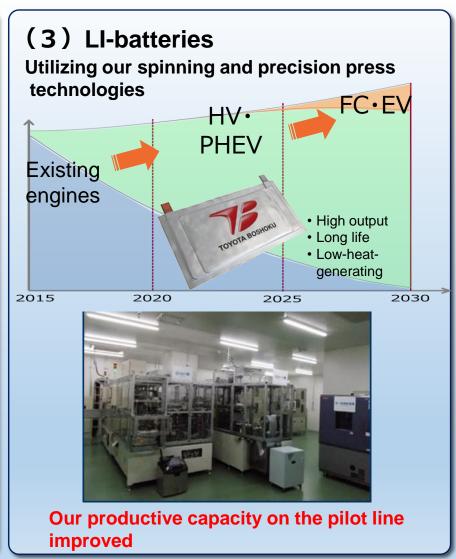


Confirmed market acceptability of providing new values while moving.

4 Offer multi-dimensional value / Expand business fields

Motor core for HV Building a highly extensible production system **Motor core Production line completed and mass** production started





1) Financial results

2 3 4 (100 million yen)

	FY2020 Actual	FY2021 Actual
Revenue	13,726	12,721
Operating profit	477	571
Operating profit margin	3.5%	4.5%
ROE	8.5%	10%
Equity ratio	37.3%	39.6%
Net asset	3,217	3,696
Dividend payout ratio	40.6%	27.0%
Capital Investment	587	467
R&D costs	459	418

Despite the production cutback due to the Covid-19, Increase in profit compared to the previous year due to strengthening of the business structure

2) Non-financial results

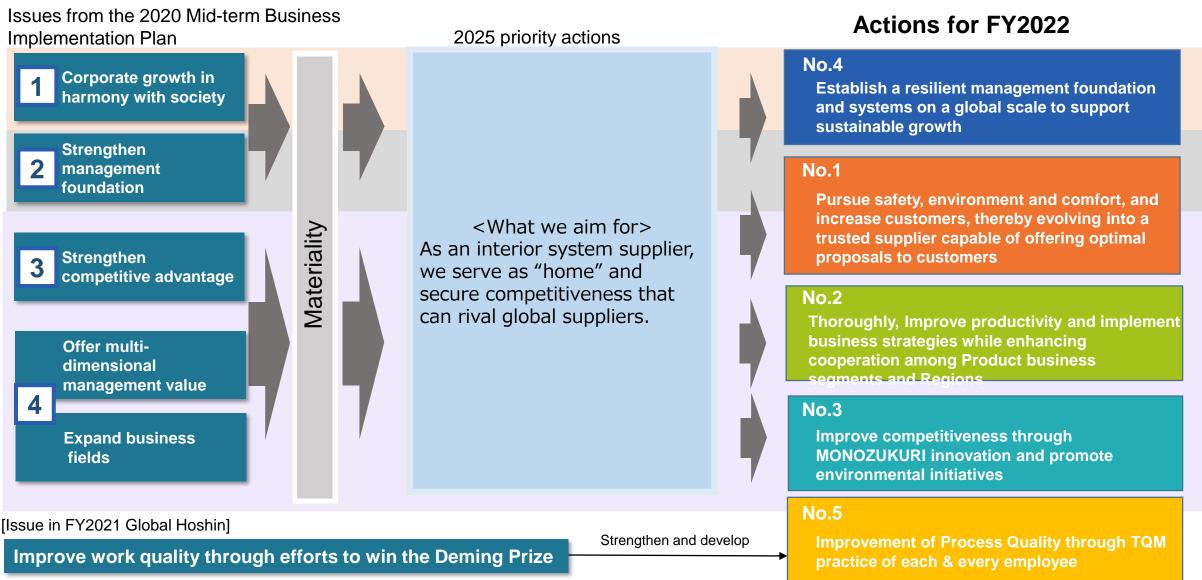
1	: Improved from previous FY ()	: FY2020 Resul
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	E (Environmental)		S (Social)		G (Corporate governance	
	CO2 emissions (total volume)	283.8t Down 5% from FY2020)	Rate of female managers	2.0% (1.9%)	Compliance with timely and	100% (100%)
	Renewable energy introduction rate	2% (Compared to FY2020: -)	Employment rate of persons with disabilities	2.39% (2.21%)	appropriate disclosure (Timely disclosure rate)	
	Logistics CO2	10,389 t	Rate of foreigners in G2 or higher positions	0.12% (0.11%)	Number of	0
	emissions (total volume)	(Down 3.5% from FY2020)	Vibrant workstyle KPI (work motivation) positive rate	71.5% (67.2%)	confidential information leaks	(0)
Major KPIs	Waste generation (per unit)	2.58 t/1,000 units (Down 3% from FY2020)	Number of fatal accidents	0 (0)	Number of serious	0 (0) Injustice reports: 0 (same as above)
Me			Rate of participation in QC circle	90.7% (85.2%)	legal violations	
	Water usage (per unit)	(Down 100/ from	Number of environmental abnormalities and complains	1 (1)		
			Sustainable tax payments to local or national authorities	Taxes paid in all relevant countries (same as above)	Supplier satisfaction	

CO2 emissions and other environmental and corporate value KPIs improved year on year.

3. Concept of Actions for FY2022

Actions for FY2022 based on the 2025 Mid-term Business Plan



3. Concept of Actions for FY2022

Corresponding action No. in FY2022 Organizational structure for implementation of actions for FY2022 1

1. Revision of the executive officer system

- (1) Introduce Chief Officers system with a view to promoting cross-functional collaborations and expediting management decision-making and execution
- (2) To promote organizational improvement, proactively appoint young employees in KANBUSHOKU positions(G0,G1) who are competent in specialized fields as Field Chief or **Center Chief**

			CFO	Chief Financial Officer	4		
1			СВО	Chief Branding Officer	2		
			CRO	Chief Risk Officer	1	2	
	CEO CSO Chief Chief	Chief	Chief	СТО	Chief Technology Officer	1	
	Executive Officer	Strategy Officer	СМО	Chief Manufacturing Officer	2	3	
			CISO	Chief Information System Officer	3	4	
			CQO	Chief Quality Officer	5		

2. Major organizational changes

In response to management issues

- (1) Accelerate efforts to become an Interior Space Creator...Interior Space Visioneering Center(reorganized,
- (2) Utilize digital transformation(DX) ...DX&IT Promotion Field(newly established)
- (3) Integrated management of logistics from suppliers to plants...Logistics Field(newly established)
- (4) Promote carbon neutral ...Carbon Neutral Environment Division(reorganized)
- (5) Streamline overlapping functions ...Japan Region Plant Management Segment(reorganized)

CISO **CMO** 3 CMO/CTO 3

3

CTO

CMO

🏸 TOYOTA BOSHOKU

Action No. 1

Pursue innovation for next-generation seat devices

Materiality No. 3

(1) Long slide rail

The front-rear movable load mechanism has significantly improved



While adjusting the front slide, forward sliding by the seat's own weight can be inhibited.

When long slide is operated, seat can slide with little force.



Expected effect) Increase in revenue:

(2) 1-motor power seat

Expected effect) Increase in revenue: 2 billion yen / FY2026

Realize the equivalent performance and lower price by reducing the number of power parts aiming to expand sales to broad range of vehicle models.

First in the world

[Newly developed gearbox]

Reclining

Lifter

MNL clutch operating part

Clutch OFF Clutch

Clutch pin Clutch

Non-joined Joint Joined

Clutch ON
h

Optimal production

Strengthen competitiveness

Sales expansion to other OEMs
Entry cars

The Yaris Cross

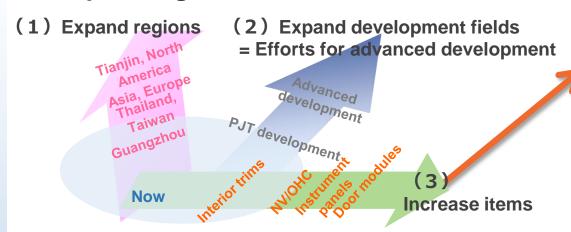
2020
2025

Advance design for each vehicle model to expand the range of applicable models and increase revenue

Action No. 1

Expand the interior SS field on a global scale

<Expanding business fields>



[Fig. 1 Efforts to expand fields]

Vehicle		(1) Region		nent	(3) Item				
model	SOP	China	North America	Asia	Europe	(2) Development field	NV OHC	Instrument panel	Door module
В	2023	-	•	-	-		•		
С	2023	-	-	-	-	•	•	0	
D	2023	-	-	-	-	•	•		
Е	2024	-	•	-	•		•		

Adoption decided

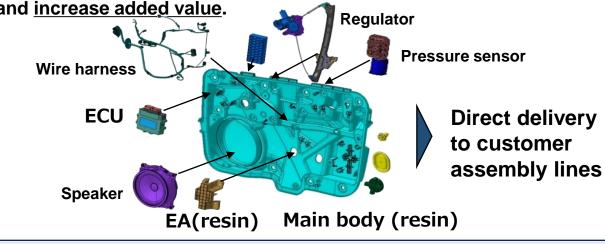
Efforts for adoption being made

Expected effect) Increase in revenue: 30 billion yen / FY2026

3) Increase in the number of applicable items

Introducing activity examples >

- Instrument panels: Acquiring skills and techniques in design, production and quality assurance in preparation for the future increase in applicable items
- 2) Door modules: Putting wire harness, regulator and other necessary parts in modules to facilitate assembly of door trims and increase added value.



By advancing efforts to expand business fields, we will expand our capacity as an interior system supplier and serve as "home" in the interior area.

Action No. 1

As an interior space creator, establish a business model leading to further growth of Toyota Boshoku



Enhance advanced development (strengthen collaboration within Group)

Status of item development for MX191 exhibited at 2019 Tokyo Motor Show

2020

21

25

(1)Personal air conditioning Realizing optimization for each customer and improved efficiency with the air conditioner and air circulator installed in seats



Launch elemental technologies into market in phases

Efficient air conditioning for interior space

(2) Safety seat for autonomous driving vehicles

Incorporating safety belt in seats to ensure safety and comfort during autonomous driving



Strengthening and systemization of devices



Advanced mass production of elemental technologies



Autonomous driving vehicles

Development of seat frame completed

(3)**Drowsiness Suppression Seat System**

Gauges the level of drowsiness from human facial expressions and controlling the drowsiness with music and vibration without annoying the driver





Commercial vehicle Seat cover type PoV Incorporated in seat



Conduct demonstration tests on road to verify the effects

While launching elemental technologies in advance, advance system development and demonstration tests, thereby respond to the autonomous driving market

14/24 **QUALITY OF TIME AND SPACE** 🗲 TOYOTA BOSHOKU

100

China

ransportation

cost

deployment

Action No. 2

Cost index

74

Japan

100

procurement procuremen

Japan

Solidify foundation for global production and supply structures

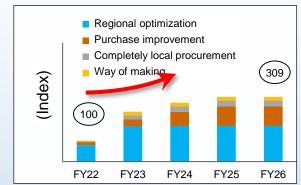
Promote completely local procurement in Asia and China to raise marginal profit

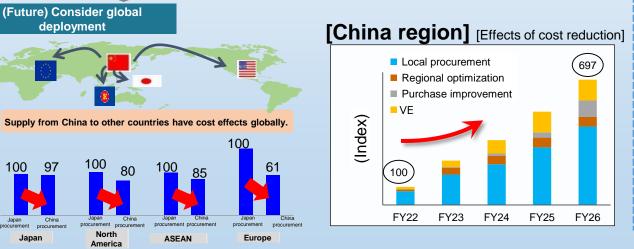
Activity to develop new Case of promoting local procurement of lifer brakes suppliers [After the activity] [Present] [Asia region] [Effects of cost reduction] Introducing/developing Supply from Japan to Item: Lifter brakes local suppliers in China other countries Regional optimization Purchase improvement **Export from Japan**

Chinese suppliers

64

China





(2) Actions for completely local procurement ■ Effort to adopt lower-grade materials

For BCP

Case of difficulty in supply of PA66 material

<Pre><Pre>ent issues>

1) Difficulty in securing material 2) Price spike

[Securing necessary quantities] <Response>

STEP 1: Mutually complement materials between regions (to secure quantities)

(Measure)

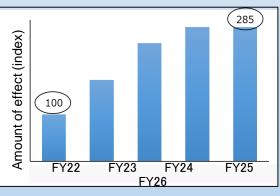
Supplier B (added) **Current Supplier A** Supplier C (added) (index) Necessary quantity 125 100 Company C use Amount of 75 Current manufacturer Company Supply restriction Jan Feb Mar Apr Jun Jul Aug Sep

STEP 2: Change to more versatile, lower-priced material

(Measure)

 $PA66 \rightarrow PA6$

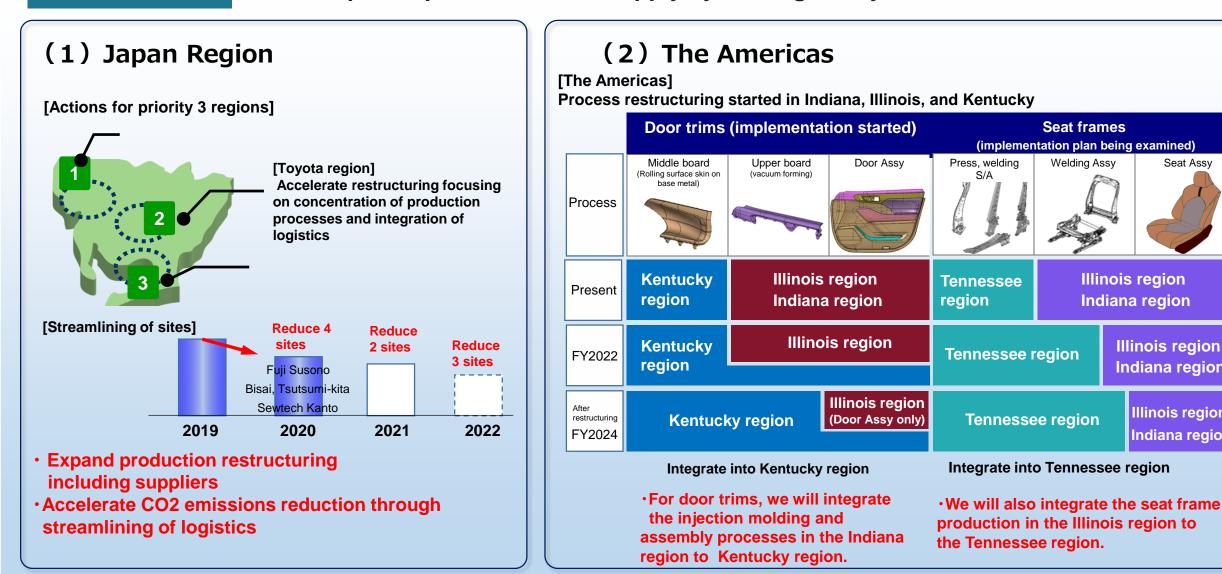
<Effects>



^{* &}quot;Completely local procurement" means to achieve local procurement of raw materials and difficult-to-produce parts.

Action No. 3

Realize optimal production and supply systems globally



Seat Assy

Illinois region

Indiana region

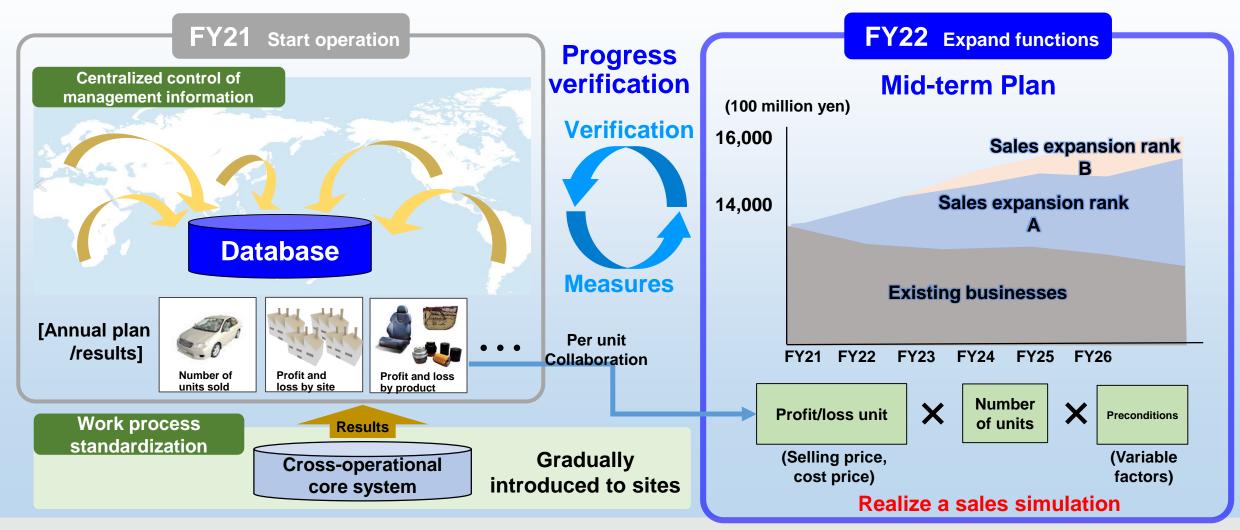
Illinois region

Indiana region

Action No. 4

Build management information infrastructure

Based on profit/loss unit, formulate a mid-term plan and establish infrastructure for progress verification



5. FY2022 Targets

※Non-financial targets are currently under review

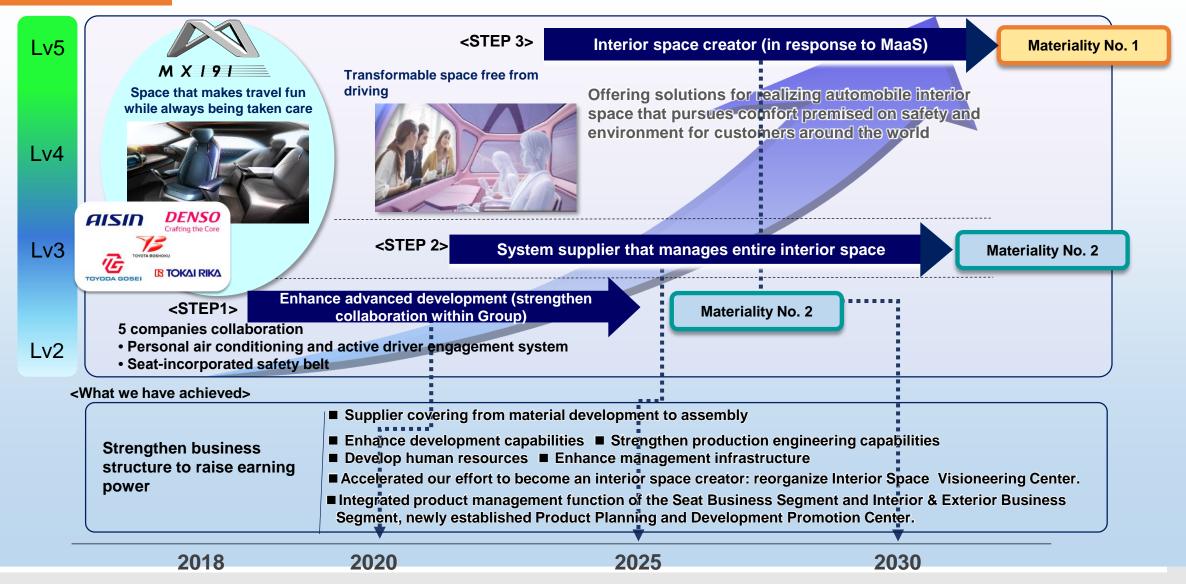
(100 million yen)

| | FY22 full-year forecast | FY26 management target |
|-------------------------|-------------------------|---|
| Revenue | 14,000 | 16,000+ α |
| Operating profit | 720 | 1,000 + α |
| Operating profit margin | 5.1% | 6~7 % |
| ROE | 13.3% | 10% or higher |
| Equity ratio | 41.3% | Around 40% |
| Net asset | 4,060 | 4,000 |
| Dividend payout ratio | 25.4% | Around 30% |
| Capital Investment | 500 | (FY22 to 26cumulative total) 2,500+α |
| R&D costs | 420 | (FY22 to 26cumulative total) 2,000+α |

Steadily implement initiatives to achieve targets for FY2021 by leveraging earning power developed through the 2020 Mid-Term Business Plan

Action No. 1

As an interior space creator, establish a business model leading to further growth of Toyota Boshoku



Action No. 2

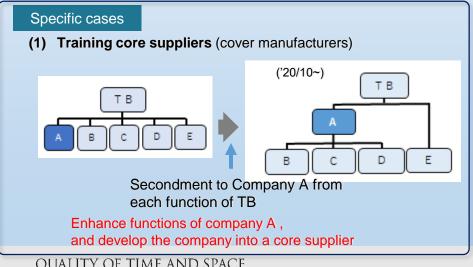
Establish a procurement base to strengthen global competitive advantage

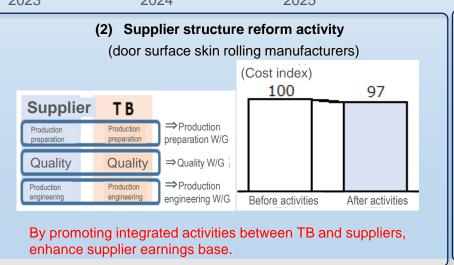
Materiality No. 3

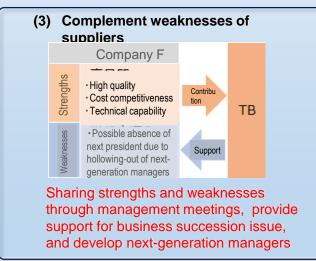
Reforming supply chains: Restructuring supply chains by evaluation and stratification (higher-level SQCD)

Target: Roadmap for 2025







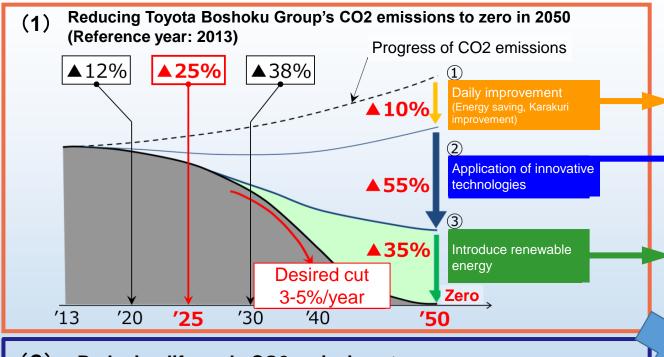


Action No. 3

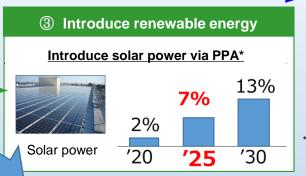
Minimize environmental burden by promoting MONOZUKURI innovation

Materiality No. 3

[Actions to carbon neutral]









PPA: Power Purchase Agreement
A direct agreement between a party that generates electricity and a user

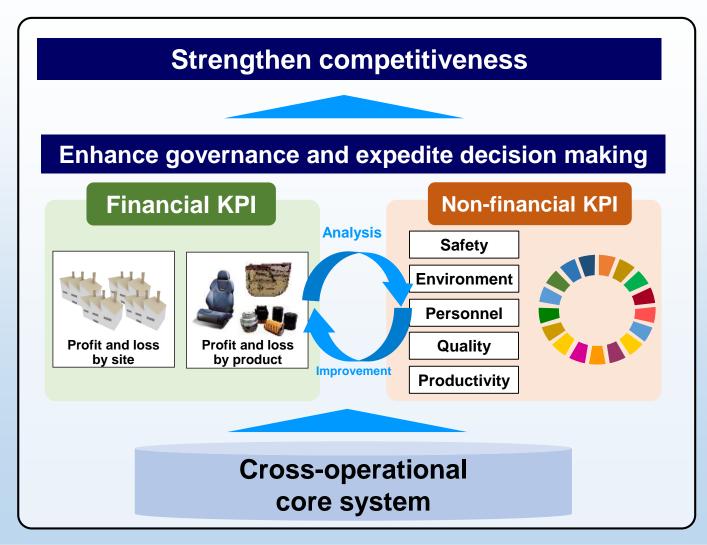
(2) Reducing life cycle CO2 emissions to zero



To be able to respond to the Japanese Government's reduction target for 2030(reduce 46%), we will establish the Carbon Neutral Environment Division, and enhance collaboration with Toyota G, JAMA, and JAPIA, etc.

Action No. 4

Build management information infrastructure





Steadily implement the Mid-term Business Plan by taking speedy actions globally in response to environmental changes.

Action No. 5

Improve work quality by implementation of TQM by all employees



Organization (capability):
Ability to carry out strategies

Process:

Procedure for work or manufacturing

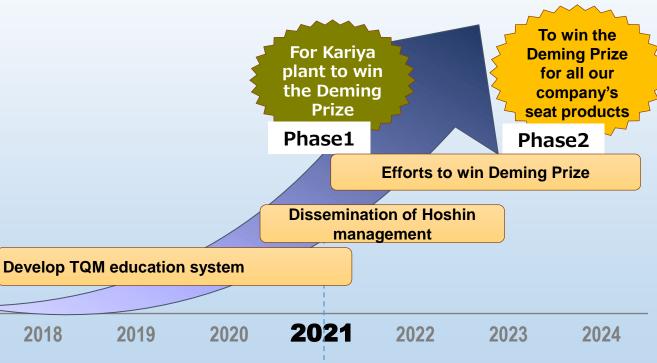
People: Skill map (qualifications, professional abilities)

| TQM
Philosophy | Full participation | Customer first | Ceaseless improvement |
|----------------------|-----------------------------|----------------------------|----------------------------|
| Principles of Toyoda | Become
single-
minded | For society and for people | work honestly and steadily |

Materiality No. 4

We will develop peop

We will develop people capable of contributing to society, who have diverse values, a challenging spirit, and respect for teamwork.



Improve work quality of all our employees and develop human resources who can work self-efficiently.



Open the door, it's a big world outside.

Let's tackle the challenges together to a new century.

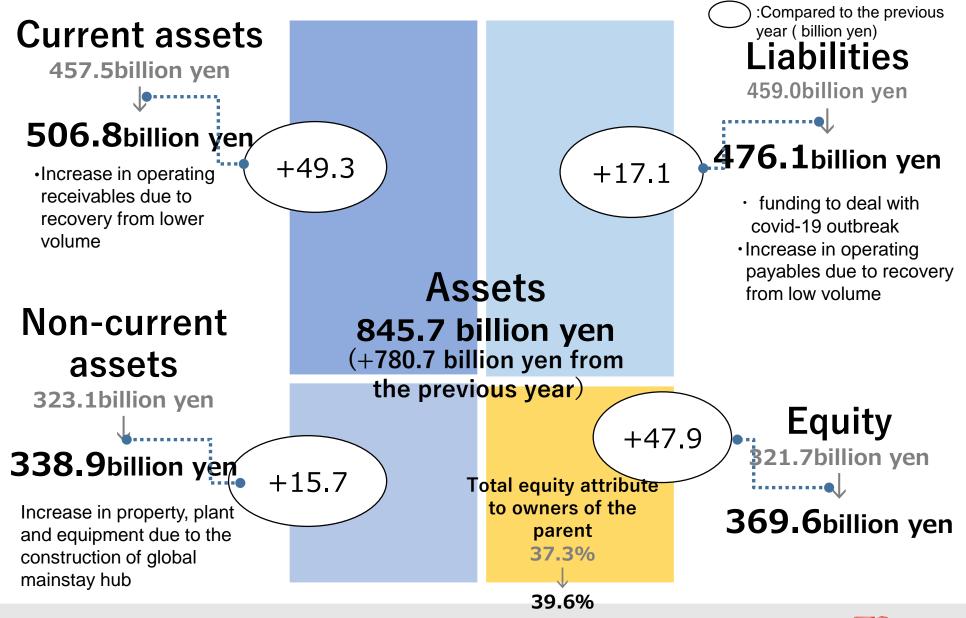
<Disclaimer>

The forecasts relating to future business performance provided in this report are estimates made by the Company based on the information available at the time of reporting, and therefore involve risks and uncertainties.

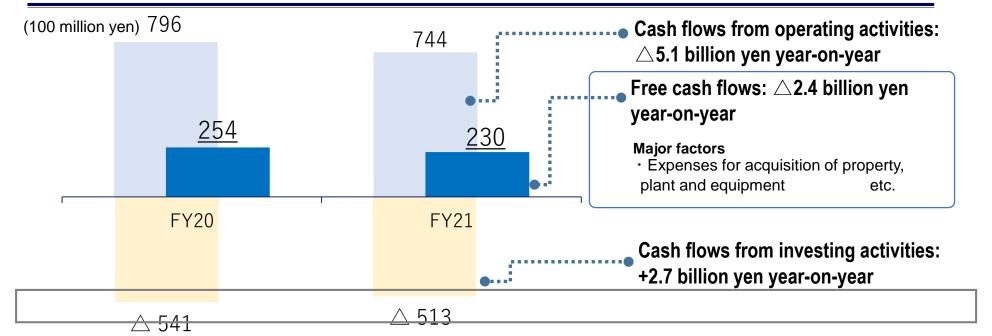
Accordingly, actual results may differ from the forecasts due to various factors.

Appendix

Appendix1) Status of the Consolidated Statement of Financial Position (Mar.31, 2021)



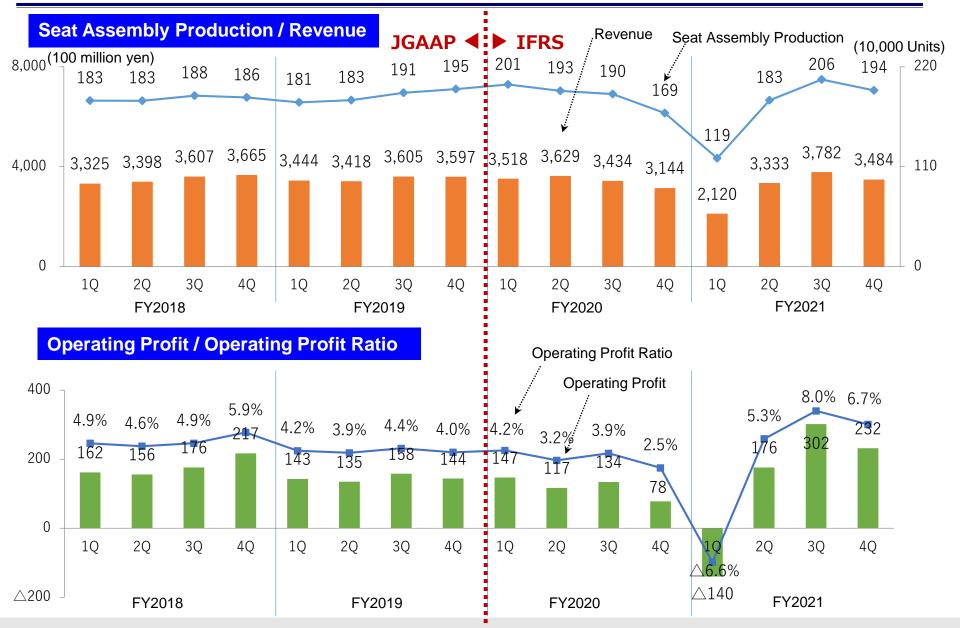
Appendix2) Consolidated Cash Flows



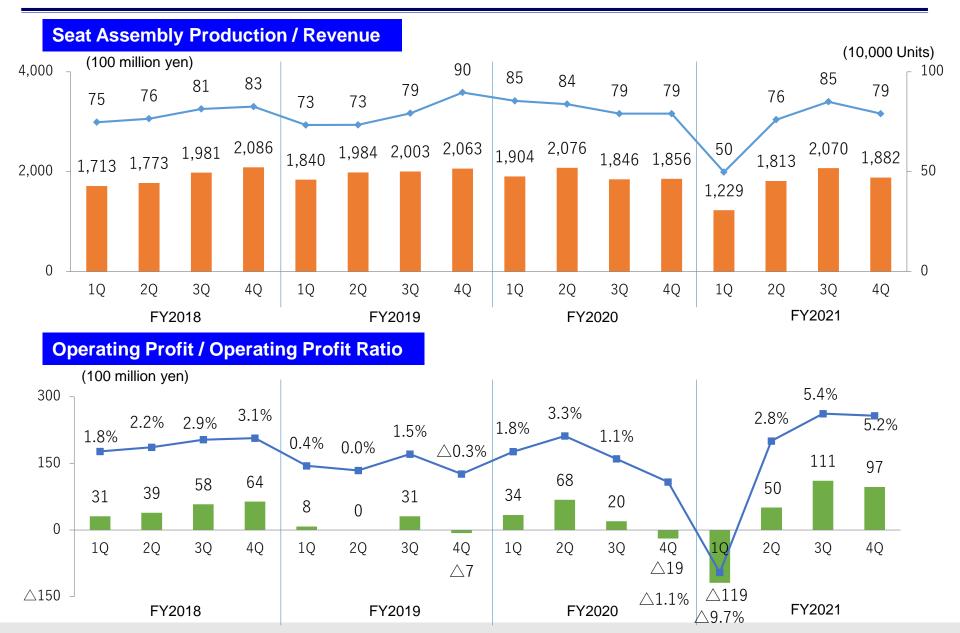
(100 million yen)

| | FY20 | FY21 | Change |
|--------------------------------------|-------|-------|--------|
| Cash flows from operating activities | 796 | 744 | △ 51 |
| Cash flows from investing activities | △ 541 | △ 513 | 27 |
| Free cash flows | 254 | 230 | △ 24 |
| Cash flows from finacial activities | △ 139 | 27 | 167 |
| Impact of foreign exchange | △ 63 | 59 | 123 |
| Change in cash and cash equivalents | 51 | 318 | 266 |
| Balance of cash and cash equivalents | 1,633 | 1,951 | 318 |

Appendix3) Quarterly Trends: Consolidated volume, revenue, operating profit, operating profit ratio

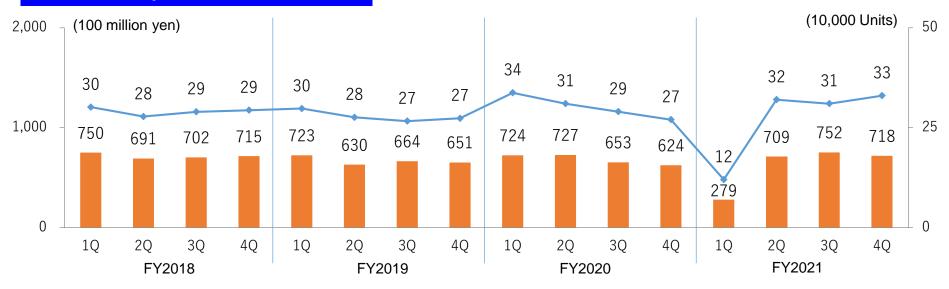


Appendix4) Quarterly Trends: Japan volume, revenue, operating profit, operating profit ratio

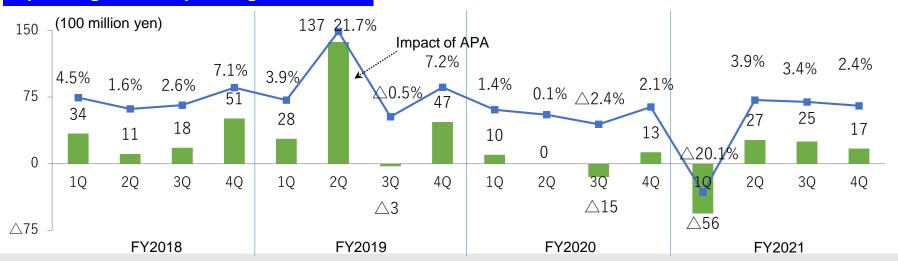


Appendix5) Quarterly Trends: The Americas volume, revenue, operating profit, operating profit ratio

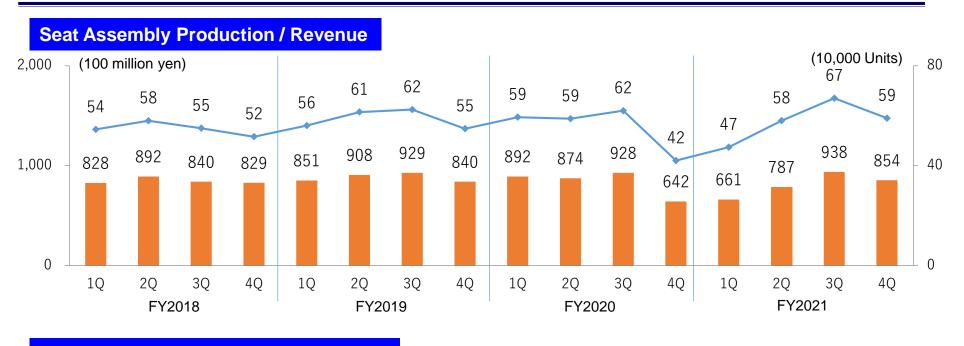
Seat Assembly Production / Revenue



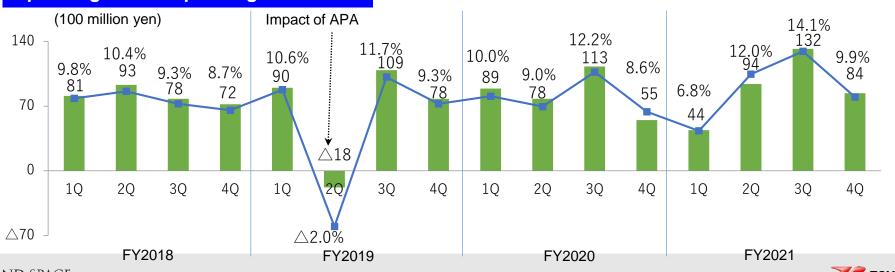
Operating Profit / Operating Profit Ratio



Appendix6) Quarterly Trends: Asia & Oceania volume, revenue, operating profit, operating profit ratio

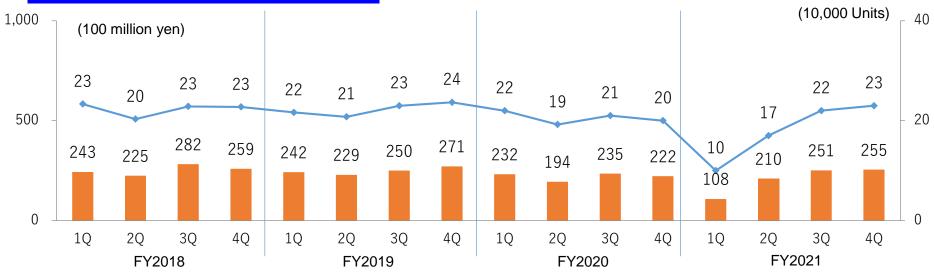






Appendix7) Quarterly Trends: Europe & Africa volume, revenue, operating profit, operating profit ratio





Operating Profit / Operating Profit Ratio

